



## WATER SUPPLY AND SEWERAGE TARIFFS- 2014

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## 1. NKANA WSC – APPROVED TARIFF STRUCTURE – 2014 - 2016

	Current Tariffs	Approved	% Change	Approved	% Change	Approved	% Change
<b>Water</b>	<b>2013</b>	<b>2014</b>		<b>2015</b>		<b>2016</b>	
<i>Domestic metered (m³)</i>	<b>Amount (K per m³)</b>						
0-6	1.70	1.97	16.0%	2.27	15.0%	2.49	10.0%
6 - 30	2.25	2.59	15.0%	3.00	16.0%	3.27	9.1%
30 - 60	2.60	3.10	19.2%	3.63	17.0%	4.14	14.3%
60 and above	3.20	4.00	25.0%	5.00	25.0%	6.25	25.0%
<i>Commercial metered (m³)</i>							
Area A							
0 – 50	5.50	6.00	9.1%	6.50	8.3%	7.00	7.7%
50 – 500	8.60	8.60	0.0%	9.00	4.7%	9.50	5.6%
Above 500	9.10	10.00	9.9%	11.00	10.0%	12.10	10.0%
Area B							
0 – 999,999	9.10	11.00	20.9%	13.00	18.2%	15.00	15.4%
Above 999,999	-	-	-	-	-	-	-
<i>Institutional metered (m³)</i>							
Area A							
0 – 50	3.30	3.80	15.2%	4.50	18.4%	5.20	15.6%
50 – 500	5.40	6.00	11.1%	6.60	10.0%	7.30	10.6%
Above 500	5.60	9.00	60.7%	9.70	7.8%	10.50	8.3%

	Current Tariffs	Approved	% Change	Approved	% Change	Approved	% Change
<b>Water</b>	<b>2013</b>	<b>2014</b>		<b>2015</b>		<b>2016</b>	
Area B							
0 – 999,999	5.60	9.80	75.0%	11.00	12.2%	12.60	14.6%
Above 999,999	-	-	-	-	-	-	-
<i>Kiosk metered/ unmetered (m3)</i>	1.25	2.50	100%	2.50	0.0%	2.50	0.0%
<i>Public tap metered/ unmetered (m3)</i>	1.25	2.50	100%	2.50	0.0%	2.50	0.0%
<i>Un-metered Customers</i>							
<i>Customer Category</i>							
Low	33.00	36.30	10.0%	42.00	15.7%	58.80	40.0%
Medium	54.00	59.40	10.0%	75.00	26.3%	105.00	40.0%
High	122.00	135.00	10.7%	175.50	29.60%	210.60	20.0%
<i>Commercial unmetered Customers</i>							
Small	122.00	183.00	50.0%	219.60	20%	252.54	15%
<i>Institutional unmetered Customers</i>							
Small	122.00	176.90	45.0%	212.28	20%	242.60	14.3%

## Other Monetary Charges

	CURRENT TARIFF	APPROVED		
	2013	2014	2015	2016
<b>Sewerage charge</b>				
% of Domestic Water	20%	20%	20%	20%
% of Commercial/Industrial Water	40%	40%	40%	40%
<b>Sanitation charge</b>				
% of water	3%	3%	3%	3%
<b>CHARGES FOR OTHER SERVICES</b>				
HIRE OF VACUUM TANKER (K)	497.00	501.97	501.97	501.97
WATER BOWSER (K)	600.00	K20/m <sup>3</sup>	K20/m <sup>3</sup>	K25/m <sup>3</sup>
LEAK DETECTION (K)	100.00	75.00	75.00	75.00
RECONNECTION FEE (DOMESTIC) (K)	75.00	75.00	75.00	75.00
RECONNECTION FEE (OTHERS) (K)	100.00	150.00	150.00	150.00
NEW STANDARD <b>WATER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	200.00	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	500.00	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW STANDARD <b>SEWER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	200.00	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only

Non-domestic	300.00	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	At cost	40% of cost	40% of cost	40% of cost
Non-domestic	At cost	40% of cost	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	At cost	40% of cost	40% of cost	40% of cost
Non-domestic	At cost	40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic	At cost	N/A	N/A	N/A
Non-domestic	At cost	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	-	150.00	150.00	150.00
METER TESTING FEE				
Domestic	65	65.000	65.000	65.000
Non-domestic	100	100.000	100.000	100.000
FIXED METER CHARGE (K)				
Domestic	5.00	5.000	5.000	6.000
Non-domestic	10.00	10.000	10.000	12.000
COSTS OF RAW WATER (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A

<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>CURRENT 2013</b>	<b>RECOMMENDED (2014 – 2016)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	AS PER WSS ACT	K1,000 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT	K2,500 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC)	AS PER WSS ACT	K1,000 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT	K2,500 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

## 2. NORTH WESTERN WSC - APPROVED TARIFF STRUCTURE – 2014 TO 2016

	Current Tariffs	App. Tariffs	% change	App. Tariffs	% change	App. Tariffs	% change
Metered Customers	2013	2014		2015		2016	
<b>SOLWEZI</b>							
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>%</i>	<i>Amount (K per m3)</i>	<i>%</i>	<i>Amount (K per m3)</i>	<i>%</i>
0 to 6	2.200	2.420	10%	2.662	10%	2.928	10%
6 to 20	3.410	3.751	10%	4.126	10%	4.539	10%
20 to 35	5.720	6.292	10%	6.921	10%	7.613	10%
35 plus	5.720	6.292	10%	6.921	10%	7.613	10%
<b>OTHER DISTRICTS</b>							
0 to 6	2.200	2.420	10%	2.662	10%	2.928	10%
6 to 20	3.080	3.388	10%	3.727	10%	4.099	10%
20 to 35	5.060	5.566	10%	6.123	10%	6.735	10%
35 plus	5.060	5.566	10%	6.123	10%	6.735	10%
<b>Commercial Metered Customers</b>							
<b>OTHER DISTRICTS</b>							
0 to 35	4.300	4.945	15%	5.538	12%	6.203	12%
35 to 999,999	4.800	5.520	15%	6.182	12%	6.924	12%
<b>SOLWEZI</b>							
0 to 35	4.950	5.693	15%	6.376	12%	7.141	12%
35 to 999,999	5.550	6.383	15%	7.148	12%	8.006	12%



<b>Institutional Metered Customers</b>							
<b>OTHER DISTRICTS</b>							
0 to 35	4.300	4.945	15%	5.538	12%	6.203	12%
35 to 999,999	4.800	5.520	15%	6.182	12%	6.924	12%
<b>SOLWEZI</b>							
0 to 35	4.950	5.693	15.0%	6.376	12.0%	7.141	12.0%
35 to 999,999	5.550	6.383	15.0%	7.148	12.0%	8.006	12.0%

### Other Monetary Charges

	CURRENT	APPROVED		
	2013	2014	2015	2016
		ZMW	ZMW	ZMW
<b>Sewerage charge</b>				
% of Domestic Water	40%	40%	40%	40%
% of Commercial/Industrial Water	40%	40%	40%	40%
<b>Sanitation charge</b>				
% of water bill ( for customer categories)		-	-	2.5%
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category

<b>CHARGES FOR OTHER SERVICES</b>				
HIRE OF VACUUM TANKER (K)	400.00	400.00	400.00	400.00
WATER BOWSER (K)	231.00	20/m <sup>3</sup>	20/m <sup>3</sup>	20/m <sup>3</sup>
LEAK DETECTION (K)	50.00	50.00	50.00	50.00
RECONNECTION FEE (DOMESTIC) (K)	30.00	50.00	50.00	50.00
RECONNECTION FEE (OTHERS) (K)	75.000	100.00	100.00	100.00
<b>NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)</b>				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
<b>NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)</b>				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
<b>NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)</b>				
Domestic	At cost	40% of cost	40% of cost	40% of cost
Non-domestic	At cost	40% of cost	40% of cost	40% of cost
<b>NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)</b>				
Domestic	At cost	40% of cost	40% of cost	40% of cost

Non-domestic	At cost	40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic	30.00	N/A	N/A	N/A
Non-domestic	50.00	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M^3) (K)	150.00	150.00	150.00	150.00
METER TESTING FEE				
Domestic	20.00	20.00	20.00	20.00
Non-domestic	20.00	20.00	20.00	20.00
FIXED METER CHARGE (K)				
Domestic	6.50	6.50	6.50	6.50
Non-domestic	6.50	10.00	10.00	10.00
COSTS OF RAW WATER (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A

3.

<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>CURRENT 2013</b>	<b>APPROVED (2014 – 2016) (ZMW)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

### 3. MULONGA WSC – APPROVED TARIFFS – 2014 TO 2016

#### Water Charges

				Previous	Current	Approved % Change			Approved Tariffs (ZMW)		
Domestic Metered									2014	2015	2016
0	-	6	K/m <sup>3</sup>	1.80	2.00	15%	9%	10%	2.30	2.51	2.76
6	-	30	K/m <sup>3</sup>	2.00	2.20	15%	10%	10%	2.53	2.78	3.06
30	-	60	K/m <sup>3</sup>	2.50	2.70	15%	10%	10%	3.11	3.42	3.76
60	-	999,999	K/m <sup>3</sup>	3.00	3.20	15%	10%	10%	3.68	4.05	4.45
999,999			K/m <sup>3</sup>						-	-	-
Commercial Metered											
0	-	50	K/m <sup>3</sup>	3.20	3.70	16%	16%	16%	4.29	4.98	5.78
50	-	999,999	K/m <sup>3</sup>	4.50	5.20	16%	16%	16%	6.03	7.00	8.12
999,999	-		K/m <sup>3</sup>						-	-	-
Institutional Metered											
0	-	50	K/m <sup>3</sup>	2.40	2.70	15%	12%	12%	3.11	3.48	3.89
50	-	999,999	K/m <sup>3</sup>	2.80	3.30	15%	12%	12%	3.80	4.25	4.76
500	-		K/m <sup>3</sup>						-	-	-
Kiosks Metered											
			K/m <sup>3</sup>	1.35	1.35	45%	25%	0%	1.96	2.45	2.45
Domestic Unmetered											
Low			K	38.50	42.00	15%	20%	22%	48.30	57.96	70.71
Medium			K	60.00	65.00	15%	20%	20%	74.75	89.70	107.64
High			K	130.00	140.00	15%	20%	25%	161.00	193.20	241.50
Commercial Unmetered											
Small			K	45.00	52.00	15%	50%	200%	59.80	89.70	269.10

Medium	K	480.00	552.00	15%	15%	15%	634.80	730.02	839.52
Large	K	1,100.00	1,265.00	15%	15%	15%	1,454.75	1,672.96	1,923.91
Institutional Metered									
Small	K	58.00	67.00	13%	10%	10%	75.71	83.28	91.61
Medium	K	360.00	414.00	13%	10%	10%	467.82	514.60	566.06
Large	K	720.00	828.00	13%	10%	10%	935.64	1,029.20	1,132.12

### Other Monetary Charges

	CURRENT	AAPROVED		
	2013	2014	2015	2016
		ZMW	ZMW	ZMW
<b>Sewerage charge</b>				
% of Domestic Water	20%	20%	20%	20%
% of Commercial/Industrial Water	40%	40%	40%	40%
<b>Sanitation charge</b>				
% of water bill ( for customer categories)		2.5%	2.5%	2.5%
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category
<b>CHARGES FOR OTHER SERVICES</b>				
HIRE OF VACUUM TANKER (K)	-	-	-	-
WATER BOWSER (K)		K20/m <sup>3</sup>	K20/m <sup>3</sup>	K25/m <sup>3</sup>
LEAK DETECTION (K)	100.00	80.00	80.00	80.00
RECONNECTION FEE (DOMESTIC) (K)	50.000	50.000	50.000	50.000

RECONNECTION FEE (OTHERS) (K)	100.000	100.00	100.00	100.00
NEW STANDARD <b>WATER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW STANDARD <b>SEWER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	At cost	40% of cost	40% of cost	40% of cost
Non-domestic	At Cost	40% of cost	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	At cost	40% of cost	40% of cost	40% of cost
Non-domestic	At cost	40% of	40% of cost	40% of cost

		cost		
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M^3) (K)	150.00	150.00	150.00	150.00
METER TESTING FEE				
Domestic	50.00	50.00	50.00	50.00
Non-domestic	100.00	100.00	100.00	100.00
FIXED METER CHARGE (K)				
Domestic	5.00	5.00	5.00	5.25
Non-domestic	15.00	15.00	15.00	15.75
COSTS OF RAW WATER (K)				
Domestic	0. 56	0.616	0.677	0.745
Non-domestic	0.560	1.008	1.814	3.265



<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>CURRENT 2013</b>	<b>APPROVED (2014 – 2016) (ZMW)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

## LUSAKA WATER AND SEWERAGE COMPANY – APPROVED TARIFFS 2014 - 2016

Domestic Metered Customers					Current	Approved Tariffs			Deviations		
LUSAKA					2013	2014	2015	2016	2014	2015	2016
1st block	-	to	6	ZMW/m <sup>3</sup>	2.50	2.75	3.03	3.33	10%	10%	10%
2nd block	6	to	30	ZMW/m <sup>3</sup>	3.00	3.30	3.63	3.99	10%	10%	10%
3rd block	30	to	100	ZMW/m <sup>3</sup>	3.40	3.74	4.11	4.53	10%	10%	10%
4th block	100	to	170	ZMW/m <sup>3</sup>	4.00	4.40	4.84	5.32	10%	10%	10%
5th block	170			ZMW/m <sup>3</sup>	4.90	5.39	5.93	6.52	10%	10%	10%
<b>KAFUE</b>											
1st block	0	to	6	ZMW/m <sup>3</sup>	1.60	1.76	1.94	2.13	10%	10%	10%
2nd block	6	to	30	ZMW/m <sup>3</sup>	1.90	2.09	2.30	2.53	10%	10%	10%
3rd block	30	to	100	ZMW/m <sup>3</sup>	2.10	2.31	2.54	2.80	10%	10%	10%
4th block	100	to	170	ZMW/m <sup>3</sup>	2.30	2.53	2.78	3.06	10%	10%	10%
5th block	170			ZMW/m <sup>3</sup>	2.60	2.86	3.15	3.46	10%	10%	10%
<b>CHONGWE</b>											
1st block	0	to	6	ZMW/m <sup>3</sup>	1.60	1.76	1.94	2.13	10%	10%	10%
2nd block	6	to	30	ZMW/m <sup>3</sup>	1.90	2.09	2.30	2.53	10%	10%	10%
3rd block	30	to	100	ZMW/m <sup>3</sup>	2.10	2.31	2.54	2.80	10%	10%	10%
4th block	100	to	170	ZMW/m <sup>3</sup>	2.30	2.53	2.78	3.06	10%	10%	10%
5th block	170			ZMW/m <sup>3</sup>	2.60	2.86	3.15	3.46	10%	10%	10%
<b>LUANGWA</b>											
1st block	0	to	6	ZMW/m <sup>3</sup>	1.60	1.76	1.94	2.13	10%	10%	10%
2nd block	6	to	30	ZMW/m <sup>3</sup>	1.90	2.09	2.30	2.53	10%	10%	10%
3rd block	30	to	100	ZMW/m <sup>3</sup>	2.10	2.31	2.54	2.80	10%	10%	10%
4th block	100	to	170	ZMW/m <sup>3</sup>	2.30	2.53	2.78	3.06	10%	10%	10%
5th block	170			ZMW/m <sup>3</sup>	2.60	2.86	3.15	3.46	10%	10%	10%
<b>CHIRUNDU</b>											
1st block	0	to	6	ZMW/m <sup>3</sup>	2.40	1.76	1.94	2.13	-26%	10%	10%
2nd block	6	to	30	ZMW/m <sup>3</sup>	3.60	2.09	2.30	2.53	-42%	10%	10%
3rd block	30	to	100	ZMW/m <sup>3</sup>	4.30	2.31	2.54	2.80	-46%	10%	10%
4th block	100	to	170	ZMW/m <sup>3</sup>	5.70	2.53	2.78	3.06	-56%	10%	10%
5th block	170			ZMW/m <sup>3</sup>	5.70	2.86	3.15	3.46	-49%	10%	10%

Commercial Metered Customers											
<b>LUSAKA</b>											
1st block	0	to	30	ZMW/m3	4.20	4.70	5.27	5.90	12%	12%	12%
2nd block	30	to	170	ZMW/m3	5.80	6.50	7.28	8.15	12%	12%	12%
3rd block	170			ZMW/m3	6.60	7.39	8.28	9.27	12%	12%	12%
<b>KAFUE</b>											
1st block	0	to	30	ZMW/m3	3.30	3.70	4.14	4.64	12%	12%	12%
2nd block	30	to	170	ZMW/m3	4.90	5.49	6.15	6.88	12%	12%	12%
3rd block	170			ZMW/m3	5.60	6.27	7.02	7.87	12%	12%	12%
<b>CHONGWE</b>											
1st block	0	to	30	ZMW/m3	3.30	3.70	4.14	4.64	12%	12%	12%
2nd block	30	to	170	ZMW/m3	4.90	5.49	6.15	6.88	12%	12%	12%
3rd block	170			ZMW/m3	5.60	6.27	7.02	7.87	12%	12%	12%
<b>LUANGWA</b>											
1st block	0	to	30	ZMW/m3	3.30	3.70	4.14	4.64	12%	12%	12%
2nd block	30	to	170	ZMW/m3	4.90	5.49	6.15	6.88	12%	12%	12%
3rd block	170			ZMW/m3	5.60	6.27	7.02	7.87	12%	12%	12%
<b>CHIRUNDU</b>											
1st block	0	to	30	ZMW/m3	3.80	4.26	4.77	5.34	12%	12%	12%
2nd block	30	to	170	ZMW/m3	4.50	5.04	5.64	6.32	12%	12%	12%
3rd block	170			ZMW/m3	5.50	6.16	6.90	7.73	12%	12%	12%
<b>Prepaid Metered Tariff Lusaka</b>											
Domestic				ZMW/m3	-	-	-	-	-	-	-
Commercial and Institutional				ZMW/m3	-	-	-	-	-	-	-
<b>Kiosk - Metered</b>											
Domestic				ZMW/m3	2.50	2.50	2.50	2.50	0%	0%	0%
<b>Public Tap - Metered</b>											
Domestic				ZMW/m3	2,500	2,500	2,500	2,500	0%	0%	0%
<b>Domestic Un-Metered Customers</b>											
<b>LUSAKA</b>											
Low				ZMW/cust	76.00	76.00	76.00	76.00	0%	0%	0%
Medium				ZMW/cust	148.00	148.00	148.00	148.00	0%	0%	0%

High				ZMW/cust	329.00	329.00	329.00	329.00	0%	0%	0%
<b>KAFUE</b>											
Low				ZMW/cust	38.64	42.50	46.75	51.43	10%	10%	10%
Medium				ZMW/cust	57.96	63.76	70.13	77.14	10%	10%	10%
High				ZMW/cust	71.76	78.94	86.83	95.51	10%	10%	10%
<b>CHONGWE</b>											
Low				ZMW/cust	35.48	39.03	42.93	47.22	10%	10%	10%
Medium				ZMW/cust	47.32	52.05	57.26	62.98	10%	10%	10%
High				ZMW/cust	82.81	91.09	100.20	110.22	10%	10%	10%
<b>LUANGWA</b>											
Low				ZMW/cust	35.48	39.03	42.93	47.22	10%	10%	10%
Medium				ZMW/cust	47.32	52.05	57.26	62.98	10%	10%	10%
High				ZMW/cust	82.81	91.09	100.20	110.22	10%	10%	10%
<b>CHIRUNDU</b>											
Low				ZMW/cust	55.00	42.50	46.75	51.43	-23%	10%	10%
Medium				ZMW/cust	85.00	63.76	70.13	77.14	-25%	10%	10%
High				ZMW/cust	150.00	78.94	86.83	95.51	-47%	10%	10%
Communal Tap				ZMW/cust	28.00	28.00	28.00	28.00	0%	0%	0%

#### Commercial/Institutional Un-Metered Customers

<b>LUSAKA</b>											
Small				ZMW/cust	4.20	4.70	5.27	5.90	12%	12%	12%
Medium				ZMW/cust	5.80	6.50	7.28	8.15	12%	12%	12%
Large				ZMW/cust	6.60	7.39	8.28	9.27	12%	12%	12%
<b>KAFUE</b>											
Small				ZMW/cust	96.00	107.52	120.42	134.87	12%	12%	12%
Medium				ZMW/cust	276.00	309.12	346.21	387.76	12%	12%	12%
Large				ZMW/cust	1,310.00	1,310.00	1,310.00	1,310.00	0%	0%	0%
<b>CHONGWE</b>											
Small				ZMW/cust	91.00	101.92	114.15	127.85	12%	12%	12%
Medium				ZMW/cust	250.00	280.00	313.60	351.23	12%	12%	12%
Large				ZMW/cust	330.00	369.60	413.95	463.63	12%	12%	12%

<b>LUANGWA</b>											
Small				ZMW/cust	91.00	101.92	114.15	127.85	12%	12%	12%
Medium				ZMW/cust	250.00	280.00	313.60	351.23	12%	12%	12%
Large				ZMW/cust	330.00	369.60	413.95	463.63	12%	12%	12%
<b>CHIRUNDU</b>											
<b>Commercial</b>											
Small				ZMW/cust	490.00	107.52	120.42	134.87	-78%	12%	0%
Medium				ZMW/cust	490.00	309.12	346.21	387.76	-37%	12%	0%
Large				ZMW/cust	490.00	1,310.00	1,310.00	1,310.00	167%	0%	0%
Institutional											
All categories				ZMW/cust	375.00	375.00	375.00	375.00	0%	0%	0%
<b>Kiosk - UnMetered</b>											
Domestic				ZMW/cust	2.50	2.50	2.50	2.50	0%	0%	0%
<b>Public Tap - UnMetered</b>											
Domestic				ZMW/cust	2.50	2.50	2.50	2.50	0%	0%	0%
<b>George Compound</b>											
Domestic Shared connection				ZMW/Cust	13.00	20.00	20.00	20.00	54%	0%	0%

	CURRENT	APPROVED		
	2013	2014	2015	2016
		ZMW	ZMW	ZMW
<b>Sewerage charge</b>				
% of Domestic Water	30%	30%	30%	30%
% of Commercial/Industrial Water	45%	45%	45%	45%
<b>Sanitation charge</b>				

% of water bill ( for customer categories)		2.5%	2.5%	2.5%
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category
<b>CHARGES FOR OTHER SERVICES</b>				
HIRE OF VACUUM TANKER (K)	-	-	-	-
WATER BOWSER (K)	24/m <sup>3</sup>	K24/m <sup>3</sup>	K24/m <sup>3</sup>	K24/m <sup>3</sup>
LEAK DETECTION (K)	75.00	75.00	75.00	75.00
RECONNECTION FEE (DOMESTIC) (K)	100.000	100.00	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	300.000	300.00	300.00	300.00
NEW STANDARD <b>WATER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW STANDARD <b>SEWER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only

	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic				
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	4,500.00	40% of cost	40% of cost	40% of cost
Non-domestic	6,500.00	40% of cost	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	4,500.00	40% of cost	40% of cost	40% of cost
Non-domestic	6,500.00	40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M <sup>3</sup> ) (K)	30.00	60.00	60.00	60.00
METER TESTING FEE				
Domestic	75.00	75.00	75.00	75.00
Non-domestic	75.00	75.00	75.00	75.00
FIXED METER CHARGE (K)				
Domestic	8.00	8.00	8.00	8.00
Non-domestic	25.00	25.00	25.00	25.00
COSTS OF RAW WATER (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A

<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>CURRENT 2013</b>	<b>APPROVED (2014 – 2016) (ZMW)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT



## LUAPULA WSC – APPROVED TARIFF STRUCTURE – 2014

<b>Metered Customers</b>	<b>Current Tariffs</b>	<b>Approved Tariffs</b>	<b>% Change</b>
<b><i>Domestic Metered Customers</i></b>		2014	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m<sup>3</sup>)</i>	<i>Amount (K per m3)</i>	<i>% Increase/ Decrease</i>
0 to 6	1.60	2.49	56.%
6 to 20	2.20	3.08	40%
20 to 35	3.00	4.20	40%
35 plus	3.50	4.90	40%
Kiosk System	1.50	2.50	67%
<b><i>Non-Domestic Metered Customers</i></b>	<b>2013</b>	2012	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>% Increase/ Decrease</i>
Commercial 0 to 50	2.17	3.47	60%
Commercial 50 plus	2.60	4.16	60%
Institutional - 0-50	2.17	3.47	60%
Institutional -50 plus	2.60	4.16	60%

<b>Un-Metered Customers</b>			
<b>Un-Metered Domestic Customers</b>	<b>2013</b>	2014	
<i>Customer Category</i>	<i>Amount (K per month)</i>	<i>Amount (K per month)</i>	<i>% Increase/ Decrease</i>
Low cost H/holds	30.00	-	-
Medium cost H/holds	75.00	-	-
High cost H/holds	75.00	-	-
Water at standpipes	15.00	-	-
<b>Un-Metered Non- Domestic Customers - Samfya, Mwense, Kawambwa and Nchelenge</b>	<b>2013</b>	2014	
<i>Customer Category</i>	<i>Amount (K per m<sup>3</sup>)</i>	<i>Amount (K per month)</i>	<i>% Increase/ Decrease</i>
<b>Non-Domestic Customers</b>			
Commercial small	390.00	-	
Commercial medium	650.00	-	
Industrial /commercial large	1,612.00	-	
Institutional small	390.00	-	
Institutional medium	650.00	-	
Institutional Large	910.00	-	

# OTHER CHARGES

	CURRENT	APPROVED
	2013	2014
		ZMW
<b>Sewerage charge</b>		
% of Domestic Water	20%	20%
% of Commercial/Industrial Water	40%	40%
<b>Sanitation charge</b>		
% of water bill ( for customer categories)		-
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category
<b>CHARGES FOR OTHER SERVICES</b>		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)		K20/m <sup>3</sup>
LEAK DETECTION (K)	-	30.00
RECONNECTION FEE (DOMESTIC) (K)	50.000	50.00
RECONNECTION FEE (OTHERS) (K)	150.000	150.00
NEW STANDARD <b>WATER</b> CONNECTION (NETWORK IN PLACE)		

(K)		
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW STANDARD <b>SEWER</b> CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	At cost	40% of cost
Non-domestic	At Cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	At Cost	40% of cost
Non-domestic	At Cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		

Domestic	-	N/A
Non-domestic	-	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M <sup>3</sup> ) (K)	N/A	N/A
METER TESTING FEE		
Domestic	50.00	50.00
Non-domestic	50.00	50.00
FIXED METER CHARGE (K)		
Domestic	5.00	6.00
Non-domestic	10.00	12.00
SEWERAGE UNBLOCKING (K)		
Domestic	50.00	50.00
Non-domestic	150.00	150.00

<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>CURRENT 2013</b>	<b>APPROVED (2014 – 2016) (ZMW)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

## KAFUBU WSC – APPROVED TARIFF STRUCTURE - 2014 TO 2016

					Current	Approved % Changes				Approved Tariffs (ZMW)		
Domestic Metered Customers					2013	2014	2015	2016		2014	2015	2016
1st block		0	-	6	K/m <sup>3</sup>	1.90	11%	10%	10%	2.11	2.32	2.55
2nd block		6	-	15	K/m <sup>3</sup>	2.10	11%	10%	10%	2.33	2.56	2.82
3rd block		15	-		K/m <sup>3</sup>	2.80	11%	10%	10%	3.11	3.42	3.76
Commercial Metered Customers												
1st block		0	-	30	K/m <sup>3</sup>	2.90	15%	10%	10%	3.34	3.67	4.04
2nd block		30	-	70	K/m <sup>3</sup>	3.90	15%	10%	10%	4.49	4.93	5.43
3rd block		70	-		K/m <sup>3</sup>	5.40	15%	10%	10%	6.21	6.83	7.51
Institutional Metered Customers												
1st block		0	-	30	K/m <sup>3</sup>	2.70	15%	10%	10%	3.11	3.42	3.76
2nd block		30	-	170	K/m <sup>3</sup>	3.60	15%	10%	10%	4.14	4.55	5.01

3rd block		500	-		K/m <sup>3</sup>	5.00	15%	10 %	10%	5.75	6.33	6.96
<b>Kiosk - Metered</b>												
Domestic					K/m <sup>3</sup>	2.00	10%	10 %	10%	2.20	2.42	2.66
<b>Public Tap - Metered</b>												
Domestic					K/m <sup>3</sup>	-				2.20	2.20	2.20
<b>Domestic Un-Metered Customers</b>												
Low					K/cust	25.00	20%	10 %	10%	30.00	33.00	36.30
Medium					K/cust	69.00	10%	10 %	10%	75.90	83.49	91.84
High					K/cust	133.00	10%	10 %	10%	146.30	160.93	177.02
<b>Commercial Un-Metered Customers</b>												
Small					K/cust	350.00	15%	10 %	7%	402.50	442.75	473.74
<b>Institutional Un-Metered Customers</b>												
Small					K/cust	350.00	15%	10 %	7%	402.50	442.75	473.74



### Other Monetary Charges

	CURRENT	APPROVED		
	2013	2014	2015	2016
		ZMW	ZMW	ZMW
<b>Sewerage charge</b>				
% of Domestic Water	30%	30%	30%	30%
% of Commercial/Industrial Water	45%	45%	45%	45%
<b>Sanitation charge</b>				
% of water bill ( for customer categories)		2.5%	2.5%	2.5%
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category	Equivalent to 3 months bill per Customer Category
<b>CHARGES FOR OTHER SERVICES</b>				
HIRE OF VACUUM TANKER (K)	-	-	-	-
WATER BOWSER (K)		K20/m <sup>3</sup>	K20/m <sup>3</sup>	K25/m <sup>3</sup>
LEAK DETECTION (K)	50.00	50.00	50.00	50.00

RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	350.00	350.00	350.00	350.00
NEW STANDARD <b>WATER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
NEW STANDARD <b>SEWER</b> CONNECTION (NETWORK IN PLACE) (K)				
Domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only
Non-domestic	Cost of 6m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only	Cost of 10m pipe and associated fittings only

NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	4,500.00	40% of cost	40% of cost	40% of cost
Non-domestic	6,500.00	40% of cost	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic	4,500.00	40% of cost	40% of cost	40% of cost
Non-domestic	6,500.00	40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150.00	150.00	150.00	150.00
METER TESTING FEE				
Domestic	50.00	50.00	50.00	50.00
Non-domestic	100.00	100.00	100.00	100.00
FIXED METER CHARGE (K)				
Domestic	5.00	5.00	6.00	6.60
Non-domestic	30.00	18.00	18.00	18.00

COSTS OF RAW WATER (K)				
Domestic	-	N/A	N/A	N/A
Non-domestic	-	N/A	N/A	N/A

OTHER CHARGES (WSS ACT SECTION 31 (3))	CURRENT 2013	APPROVED (2014 – 2016) (ZMW)
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE( DOMESTIC) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

## WESTERN WATER AND SEWERAGE COMPANY

### Water charges

	Current Tariffs 2013	Approved Tariffs 2014	% change
<b>Metered Domestic Customers</b>	ZMW	ZMW	
<b>Consumption Block (in m3)</b>			
0 to 6	2.30	2.50	9%
6 to 15	2.60	3.60	38%
15 to 30	3.20	4.20	31%
30 to 60	3.50	4.60	31%
>60	3.90	4.80	23%
Kiosk System	1.50	2.00	33%
<b>Metered Non-Domestic Customers ( Commercials)</b>			
<i>Consumption Block (in m3)</i>			
0 to 6	2.60	3.10	19%
6 to 60	3.40	4.10	21%
> 60	4.00	4.80	20%
<b>Metered Non-Domestic Customers (Institutions)</b>			
<i>Consumption Block (in m3)</i>			
0 to 6	2.60	3.10	19%
6 to 40	3.40	4.00	18%
40 to 60	3.70	4.50	22%

>60	4.00	4.65	16%
<b>Un-metered domestic Customers</b>			
Low Cost	93.60	102.00	9%
High Cost	122.40	134.00	9%
Communal Tap	186.60	205.00	10%
<b>Un Metered Non-Domestic Customers</b>			
Commercial small	312.00	343.20	10%
Commercial medium	390.00	429.00	10%
NGO Small	265.20	291.72	10%
NGO Big	312.00	343.20	10%
Churches Small	109.20	12012	10%
Churches Big	109.20	12012	10%
Basic Schools	546.00	600.60	10%
Day High/Sec. School	1,092.00	1,201.20	10%
Boarding High School	1,404.00	1,544.40	10%
GRZ Institutions Small	265.20	291.72	10%
GRZ Institutions Big	312.00	343.20	10%

### Sewerage charges

Category	Current 2013	Approved 2014
Domestic - % of monthly water bill	20%	20%
Non-domestic - % of monthly water bill	20%	20%

## Other charges

		Current 2013 (ZMW)	Approved tariffs – 2014 (ZMW)
<b>Standard Connection fee</b>	Domestic - Low cost	Cost of 6 meter pipe and associated fittings	Cost of 10 meter pipe and associated fittings
	Domestic - High cost		
	Commercial – small		
	Commercial – medium		
	Schools		
	Other Institutions/NGO		
	Other Institutions/NGO		
<b>Security Deposit</b>		equivalent to average of 3 Months Water bill	equivalent to average of 3 Months Water bill
Domestic – Low/Medium cost			
Domestic - High cost			
Commercial - small			
Commercial - medium			
Institutions/NGO/Churches - medium			
Institutions/NGO/Churches - Large			
Schools			
<b>Reconnection Fees</b>			
Domestic - Low cost		50.00	50.00
Domestic - High cost		50.00	50.00
Commercial – small		170.00	170.00
Commercial – medium		170.00	170.00
Institutions/NGO		170.00	170.00
Institutions/NGO		170.00	170.00
Schools		170.00	170.00



<b>Penalties for illegal Connections</b>			
Domestic - Low cost		K1,000.00 plus charge for assessed consumption	K1,000.00 plus charge for assessed consumption
Domestic - High cost			
Commercial – small		K2,500.00 plus charge for assessed consumption	K2,500.00 plus charge for assessed consumption
Commercial – medium			
Institutions/NGO			
Institutions/NGO/Churches			
Schools			
<b>Meter Testing Fee</b>			
	All customer categories	50.00	50.00
Customer category	Consumption		
<b>Non Standard Connection Charge – Water and Sewer</b>			
Connection fee	Domestic - Low cost	At Cost	At Cost
	Domestic - High cost	At Cost	At Cost
	Commercial – small	At Cost	At Cost
	Commercial - medium	At Cost	At Cost
	Schools	At Cost	At Cost
	Other Institutions/NGO	At Cost	At Cost
	Other Institutions/NGO	At Cost	At Cost
<b>Bowser Rates</b>			
Customer category	Consumption		
Mongu	Domestic	290.00	320.00
	Commercial/ Institution	440.00	480.00
Senanga	Domestic	380.00	414.00
	Commercial/ Institution	520.00	576.00
Kalabo	Domestic	390.00	433.00
	Commercial/ Institution	530.00	580.00
Kaoma	Domestic	450.00	490.00
	Commercial/ Institution	600.00	660.00

Lukulu	Domestic	610.00	670.00
	Commercial /Institution	760.00	835.00
Sesheke	Domestic	640.00	705.00
	Commercial/ Institution	790.00	860.00
Sesheke	Domestic	640.00	705.00
	Commercial/ Institution	790.00	860.00
Fixed Meter Charge	All customer categories	5.00	5.00
Survey Charge	All customer categories	0	0
Leak Detection Charge	All customer categories	50.00	50.00

## SOUTHERN WATER AND SEWERAGE COMPANY

	Current Tariffs	Approved Tariffs	% change
METERED CUSTOMERS	2013	2014	
<b>Water Charges</b>			
<b>Domestic</b>	ZMW	ZMW	
Consumption Block (in m3)	Amount per m3 (K)	Amount per m3 (K)	% Increase/ Decrease
0 to 6	2.40	2.90	21%
6 to 20	3.60	4.20	17%
20 to 50	4.30	5.00	16%
50 plus	5.70	6.00	5%
Kiosk System	2.50	2.50	0%
<b>Commercial &amp; Industrial</b>			
Consumption Block (in m3)	Amount per m3 (K)	Amount per m3 (K)	% Increase/ Decrease
0 to 50	3.80	4.30	13%
50 to 100	4.50	5.00	11%
100 to 150	5.10	5.80	14%
150 plus	6.00	6.80	13%
<b>Institutions</b>			
Consumption Block (in m3)	Amount per m3 (K)	Amount per m3 (K)	% Increase/ Decrease
0 to 50	3.50	3.70	6%
50 to 100	4.30	4.70	9%
100 to 150	4.90	5.10	4%
150 plus	5.50	5.90	7%

<b>UN-METERED CUSTOMERS</b>			
<b>Munyumbwe, Lusitu, Magoye, Nega nega, Mbabala, Sinazeze, Batoka, Pemba, Gwembe, Chisekesi</b>			
<i>Customer Category</i>	<i>Amount per connection ) (K</i>	<i>Amount per connection) (K</i>	<i>% Increase/ Decrease</i>
Low Cost H/holds	50.00	50.00	0%
Medium Cost H/holds	70.00	70.00	0%
High Cost H/holds	125.00	125.00	0%
Communal Tap	17.00	17.00	0%
Commercial customers	450.00	-	-100%
Institutional customers	375.00	-	-100%

Livingstone, Kalomo, Choma, Monze, Mazabuka, Siavonga, Kazungula, Namwala, Sinazongwe, Zimba			
Low Cost H/holds	55.00	65.00	18%
Medium Cost H/holds	85.00	95.00	12%
High Cost H/holds	150.00	165.00	10%
Communal Tap	28.00	30.00	7%
Commercial customers	490.00	-	-100%
Institutional customers	375.00	-	-100%
<b>Sewerage Charges</b>			
All categories of customers connected to reticulated sewerage	20%	20%	0%
<b>Sewer unblocking</b>			
	100.00	100.00	0%
On-sight sanitation			
Vacuum tanker (per m <sup>3</sup> )/Load			
Vacuum tanker (per septic tank)			
Residential	350	350	0%
Commercial	700	700	0%
Institutions	700	700	0%

## Other Charges

ADMINISTRATIVE CHARGES AND FINES	Current Tariffs 2013 (ZMW)	Approved Tariffs 2014 (ZMW)
<b>Standard Water supply/Sewer connection</b>		
Commercial/Institutions	Cost of 6 meter pipe and associated fittings	Cost of 10 meter pipe and associated fittings
High cost areas		
Low cost areas		
Non Standard Water & Sewer connections	At cost	At cost
<b>Water supply reconnection</b>		
Commercial and Institution	200.00	200.00
Domestic	50.00	50.00
<b>Security Deposit</b>		
Commercial	equivalent to 3 months water bill	equivalent to 3 months water bill
Institutional		
Domestic		
Low Cost		
Medium Cost		
High Cost		
<b>Fixed Meter Charge</b>		
Commercial/Industrial	10.00	10.00
Domestic	5.00	5.00
Institutional	8.00	8.00
<b>Meter examination (testing)</b>		

Domestic		35.00	35.00
Commercial/Industrial		50.00	50.00
Institutional		35.00	35.00
<b>FINES</b>			
<b>Informal (illegal connection) water supply/Sewer</b>			
Commercial/Industrial			
First Instance		K2,500.00 plus charge for assessed consumption	K2,500.00 plus charge for assessed consumption
Second Instance			
Third Instance			
<b>Domestic</b>			
First Instance		K1,000.00 plus charge for assessed consumption	K1,000.00 plus charge for assessed consumption
Second Instance			
Third Instance			
<b>Institutional</b>			
First Instance		K2,500.00 plus charge for assessed consumption	K2,500.00 plus charge for assessed consumption
Second Instance			
Third Instance			

#### 4. Lukanga Water and Sewerage Company

	Current Tariffs	Approved Tariffs	% Change
<i>Metered Customers</i>	2013	2014	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>% Increase/ Decrease</i>
0 to 6	1.50	1.70	13%
6 to 15	2.00	2.25	13%
15 to 30	2.30	2.50	9%
30 plus	2.90	3.20	10%
Kiosk System	1.25	1.25	0%
Raw water	0.55	0.55	0%
<i>Metered Non-Domestic Customers (Industrial &amp; commercials)</i>	2013	2014	
<i>Consumption Block (in m3)</i>	<i>ZMK</i>	<i>ZMK</i>	<i>%</i>
0 to 30	2.40	2.90	21%
30 to 170	2.65	3.15	19%
above 170	3.10	3.70	19%
<i>Metered Non-Domestic Customers (Institutions)</i>	2013	2014	



<i>Consumption Block (in m3)</i>	<i>ZMK</i>	<i>ZMK</i>	<i>%</i>
0 to 30	2.20	2.65	20%
30 to 170	2.40	2.70	
above 170	2.60	2.90	
<i>Un-metered Customers</i>			
<i>Customer Category</i>	<i>ZMK</i>	<i>ZMK</i>	<i>%</i>
Low Cost H/holds	55.00	55.00	0%
Medium Cost H/holds	66.00	66.00	0%
High Cost H/holds	77.00	77.00	0%
Communal Tap	88.00	88.00	0%
<i>Non-Domestic Customers</i>			
Commercial small	120.00	120.00	0%
Commercial medium	180.00	180.00	0%
Commercial Large	420.00	420.00	0%
Institutional small	300.00	300.00	0%
Institutional medium	360.00	360.00	0%
institutional large	420.00	420.00	0%
2.0 SEWERAGE CHARGE ( % Of Water charge)			
	2013	2014	
Domestic	25%	25%	0%

Non-Domestic	35%	35%	0%
<b>MONTHLY FIXED METER CHARGE</b>			
Domestic Customers (metered)	7.50	7.50	0%
Institutional & Others	15.00	15.00	0%
Commercial & industrial	15.00	15.00	0%

### Other Monetary Charges

<b>OTHER CHARGES</b>		
	<b>Current 2013</b>	<b>Approved 2014</b>
<b>Leak Detection Fees</b>	100.00	100.00
<b>Reconnection Fees Domestic</b>	60.00	70.00
<b>Reconnection Fees Non Domestic</b>	220.00	240.00
<b>Water Bowser (7000Litres)</b>	250.00	250.00
<b>Vacuum tanker Domestic</b>	550.00	550.00
<b>Application Fees - New Sewerage Connection</b>	N/A	
<b>Standard Connection – Water Supply And Sewer</b>		
Domestic	cost of 6 meter pipe and associated fittings	cost of 10 meter pipe and associated fittings
Non Domestic	cost of 6 meter pipe and associated fittings	cost of 10 meter pipe and associated fittings
<b>Non- Standard Connection – Water Supply And Sewer</b>		
Domestic	At Cost	At Cost
Non Domestic	At Cost	At Cost
<b>Meter Testing Fees Domestic</b>	50.00	50.00
<b>Meter Testing Fees Non Domestic</b>	75.00	75.00
<b>Water and Sewerage Survey Fees</b>	0	0

<b>Unblocking of Sewer - Domestic</b>	95.00	95.00
<b>Unblocking of Sewer - Non Domestic</b>	150.00	150.00
<b>PENALTY CHARGES</b>		
<b>Domestic</b>		
Unauthorised Water Connection Fees - Low Cost	K1,000.00 plus charge for assessed consumption	K1,000.00 plus charge for assessed consumption
Unauthorised Water Connection Fees - Medium Cost		
Unauthorised Water Connection Fees - High Cost		
Unauthorised Sewer Connection Fees - Low Cost	K1,000.00 plus charge for assessed consumption	K1,000.00 plus charge for assessed consumption
Unauthorised Sewer Connection Fees - Medium Cost		
Unauthorised Sewer Connection Fees - High Cost		
Unauthorised Water Reconnection Fees - Low Cost	K1,000.00 plus charge for assessed consumption	K1,000.00 plus charge for assessed consumption
Unauthorised Water Reconnection Fees - Medium Cost		
Unauthorised Water Reconnection Fees - High Cost		
<b>Non Domestic</b>		
Unauthorised Water Connection Fees	K2,500,000 plus assessed consumption	K2,500,000 plus assessed consumption
Unauthorised Sewer Connection Fees		
Unauthorised Water Reconnection Fees		
<b>Security Deposit</b>	Equivalent to three months water bill per customer category	Equivalent to three months water bill per customer category

## EASTERN WATER AND SEWERAGE COMPANY

	Current Tariffs	Approved Tariffs	% Change
<i>Metered Customers</i>	<b>2013</b>	<b>2014</b>	
<i>Consumption Block (in m3)</i>	<i>K per m3</i>	<i>K per m3</i>	<i>% Increase/ Decrease</i>
0 to 6	2.55	2.75	8%
>6 to 20	4.15	4.55	10%
>20 to 40	5.55	6.10	10%
40 plus	6.25	6.85	10%
Kiosk System	2.50	2.50	0%
<i>Metered Non-Domestic Customers.</i>			
<i>Consumption Block (in m3)</i>			
0 to 6	4.15	4.55	10%
above 6	6.90	7.20	4%

	Current Tariffs 2013	Approved Tariffs 2014
<b>Sewerage Charge ( % of monthly water bill)</b>		
Domestic	20%	20%
Non-Domestic	30%	30%
<b>Fixed Meter Charges</b>	<b>ZMW</b>	<b>ZMW</b>
Domestic Customers (metered)	5.00	5.00

Institutional & Others	10.00	10.00
Commercial & industrial	10.00	10.00

<b>1.0 OTHER CHARGES</b>		
<b>CHARGES FOR OTHER SERVICES</b>	Current Tariffs	Approved Tariffs
	<b>2013</b>	<b>2014</b>
Leak Detection Fees	50.00	50.00
Reconnection Fees Domestic	50.00	50.00
Reconnection Fees Non Domestic	110.00	110.00
Application Fees - New Water Connection	0	0
Application Fees - New Sewerage Connection	0	0
meter testing fee (Domestic)	30.00	30.00
Meter testing fee (Non-Domestic)	50.00	50.00
<b>Standard Connection Fees - Water or Sewer</b>		
Low Cost	Cost of 6 meter pipe and associated fittings	Cost of 10 meter pipe and associated fittings
Medium Cost		
High Cost		
Non Domestic		
<b>Non-standard Connection - Water or Sewer</b>		
Low Cost	At Cost	At Cost
Medium Cost		
High Cost		
Non Domestic		
Water and Sewerage Survey Fees	-	-
Unblocking of Sewer - Domestic	100.00	100.00
Unblocking of Sewer - Non Domestic	150.00	150.00
Vacuum tanker per load	400.00	450.00

<b>Penalty Charges</b>		
<b>DOMESTIC</b>		
Unauthorised Water Connection Fees - Low Cost		
Unauthorised Water Connection Fees - Medium Cost	K1,000 plus charge for assessed consumption	K1,000plus charge for assessed consumption
Unauthorised Water Connection Fees - High Cost		
Unauthorised Sewer Connection Fees - Low Cost		
Unauthorised Sewer Connection Fees - Medium Cost		
Unauthorised Sewer Connection Fees - High Cost		
Unauthorised Water Reconnection Fees - Low Cost		
Unauthorised Water Reconnection Fees - Medium Cost		
Unauthorised Water Reconnection Fees - High Cost		
<b>NON DOMESTIC</b>		
Unauthorised Sewer Connection Fees	K2,500plus charge for assessed consumption	K2,500 plus charge for assessed consumption
Unauthorised Water Reconnection Fees		
Unauthorised Water Connection Fees		
<b>Security Deposit</b>	Equivalent to 3 monthly months water bill per customer category	Equivalent to 3 monthly months water bill per customer category

## CHAMBESHI WATER AND SEWERAGE COMPANY

<b>METERED CUSTOMERS</b>			
<b>DOMESTIC</b>			
	CURRENT 2013	APPROVED 2014	% Change
Metered Customers ( All Districts)	<b>K per m3</b>	<b>K per m3</b>	
Consumption Block (in m3)			
0 to 6	1.60	1.80	13%
6 to 18	1.90	2.20	16%
18 to 30	2.50	2.80	12%
Above 30	3.50	3.80	9%
Kiosk System	1.25	1.25	0%
<b>NON-DOMESTIC</b>			
<i>Consumption Block (in m3)</i>			
0 to 10	1.90	2.20	16%
7 to 18	2.30	2.60	13%
18 to 30	2.50	2.90	16%
Above 30	3.60	3.90	8%
<b>UN-METERED CUSTOMERS</b>			
<b>Kasama, Mbala, Mpika and Nakonde</b>			
<b>DOMESTIC</b>	ZMW	ZMW	
<i>Un-metered Customers</i>			
<i>Customer Category</i>	-		
Low Cost H/holds	39.00	46.00	20%
Medium Cost H/holds	68.00	82.00	20%

High Cost H/holds	101.00	121.00	20%
Communal Tap	39.00	46.00	20%
<b>NON DOMESTIC</b>			
Commercial Small	220.00	253.00	15%
Commercial Medium	348.00	400.00	15%
Commercial Large	696.00	800.00	15%
Institutional Small	220.00	253.00	15%
Institutional Medium	348.00	400.00	15%
Institutional Large	696.00	800.00	15%
<b>Kaputa, Mporokoso, Mpulungu, Luwingu, Mungwi, Chilubi, Isoka , Chinsali</b>			
<b>DOMESTIC</b>			
Low Cost H/holds	31.00	37.00	20%
Medium Cost H/holds	54.00	64.00	20%
High Cost H/holds	70.00	84.00	20%
Communal Tap	23.00	28.00	20%
<b>NON-DOMESTIC</b>			
Customer Category			
Commercial /Institutional			
Commercial Small	164.00	189.00	15%
Commercial Medium	247.00	284.00	15%
Commercial Large	658.00	757.00	15%
Institutional Small	164.00	189.00	15%
Institutional Medium	329.00	378.00	15%
Institutional Large	658.00	757.00	15%
<b>Sewerage Charges ( % of Monthly Water Bill)</b>			
Domestic	30%	30%	0%
Non Domestic	40%	40%	0%
<b>OTHER FEES</b>			
Description	<b>Current 2013</b>	<b>Approved 2014</b>	



	ZMW	ZMW
<b>Reconnection Fees</b>		
Reconnection fee (Domestic)	100.00	100.00
Reconnection fee (Commercial)	500.00	500.00
Reconnection fee (Others)	300.00	300.00
<b>Standard - New Connection Fees</b>		
New Connection fee (Domestic)	300.00	Cost of 10 meter pipe and associated fittings
New Connection fee (Commercial)	500.00	Cost of 10 meter pipe and associated fittings
New Connection fee (Others e.g. Social Institutions)	350.00	Cost of 10 meter pipe and associated fittings
<b>Standard - Sewerage Connection</b>		
Sewerage Connection fee (Domestic)	360.00	Cost of 10 meter pipe and associated fittings
Sewerage Connection fee (Commercial)	480.00	Cost of 10 meter pipe and associated fittings
Sewerage Connection fee (Others)	420.00	Cost of 10 meter pipe and associated fittings
Non Standard – Water or Sewer connection - Domestic	At Cost	At Cost
Non- Standard – Water or Sewer connection – Non Domestic	At Cost	At Cost
<b>Unauthorized Connection Charges ( water or Sewer Connection)</b>		
Unauthorized Connection Charge (Domestic)	1,000 plus charge for assessed consumption	1,000 plus charge for assessed consumption
Unauthorized Connection Charge (Commercial)	2,500 plus charge for assessed consumption	2,500 plus charge for assessed consumption
Unauthorized Connection Charge (Others)	2,500 plus charge for assessed consumption	2,500 plus charge for assessed consumption
Meter Testing Fee (Domestic)	50.00	60.00
Meter Testing Fee (Non Domestic)	50.00	60.00

<b>Fixed Charges(Per Month)</b>		
Fixed Charge (Domestic) per month	5.00	6.00
Fixed Charge (Commercial) per month	10.00	12.00
Others Fees		
Replacement of lost meter card	5.00	6.00
Application Form	-	0
Customer Details Change	-	0
Account Normalizing	-	0
Water Deposit (Un metered)	Equivalent of three months water bill per customer category	Equivalent of three months water bill per customer category
Water Deposit (Metered)	Equivalent of three months water bill per customer category	Equivalent of three months water bill per customer category
<b>Bulk water sales</b>		