



APPROVED WATER AND SEWERAGE TARIFFS

2013

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Southern Water and Sewerage Company

<i>METERED CUSTOMERS</i>	Previous	Current
<i>Domestic (HC,MC,LC)</i>	2012	2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 6	2.20	2.40
6 to 20	3.00	3.60
20 to 50	3.30	4.30
50 plus	4.30	5.70
Kiosk System	2.00	2.50
<i>Commercial & Industrial</i>		
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	3.50	3.80
50 to 100	4.30	4.50
100 to 150	4.90	5.10
150 plus	5.50	6.00

<i>Institutions</i>	CURRENT 2012	APPROVED 2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	3.20	3.50
50 to 100	3.90	4.30
100 to 150	4.20	4.90
150 plus	5.00	5.50
<i>UN-METERED CUSTOMERS</i>		
<i>Munyumbwe, Lusitu, Magoye, Neganega, Mbabala, Sinazeze, Batoka Pemba, Gwembe, Chisekesi</i>		
	2012	2013
<i>Customer Category</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
Low Cost H/holds	45.00	50.00
Medium Cost H/holds	60.00	70.00
High Cost H/holds	110.00	125.00
Communal Tap	15.00	17.00
Commercial customers	410.00	450.00

Institutional customers	340.00	375.00
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Livingstone, Kalomo, Choma, Monze, Mazabuka, Siavonga, Kazungula, Chirundu, Namwala, Sinazongwe, Zimba	2012	2013
Low Cost H/holds	50.00	55.00
Medium Cost H/holds	75.00	85.00
High Cost H/holds	130.00	150.00
Communal Tap	24.00	28.00
Commercial customers	450.00	490.00
Institutional customers	340.00	375.00
Average Tariff per m3		
2.0 Sewerage Charges		
All categories of customers connected to reticulated sewerage		
35% of water supply charge	20% of water bill	
Sewer unblocking	90.00	100.00
On-sight sanitation		
Vacuum tanker (per m ³)/Load		
Vacuum tanker (per septic tank)		
Residential	350.00	350.00
Commercial	700.00	700.00
Institutions	700.00	700.00

Other Charges	2012	2013
ADMINISTRATIVE CHARGES AND FINES	Approved Tariff	
Standard Water supply connection	2012	2013
Commercial/Institutions	Cost of 6 metre pipe and associated fittings	
High cost areas		
Low cost areas		
Non Standard Water & Sewer connections	At cost	At cost

Stand Sewer Connection		
Domestic	Cost of 6 meter pipe and associated fittings	
Commercial/Industrial		
Institutional		
Water supply reconnection		
Commercial and Institution	200.00	200.00
Domestic		
Security Deposit		
Commercial	equivalent to 3 months water bill per customer category	
Institutional		
Domestic		
Low Cost		
Medium Cost		
High Cost		
Fixed Meter Charge		
Commercial/Industrial	10.00	10.00
Domestic	5.00	5.00
Institutional	8.00	8.00
Meter examination (testing)		
Domestic	35.00	35.00
Commercial/Industrial	50.00	50.00
Institutional	35.00	35.00
FINES		
Commercial/Industrial		

First Instance	K2,500 plus charge for assessed consumption	
Second Instance		
Third Instance		
Domestic		
First Instance	K1,000 plus charge for assessed consumption	
Second Instance		
Third Instance		
Institutional		
First Instance	K2,500 plus charge for assessed consumption	
Second Instance		
Third Instance		

Informal (illegal connection) sewerage		
Commercial/Industrial		
First Instance	K2,500 plus charge for assessed consumption	
Second Instance		
Third Instance		
Domestic		
First Instance	K1,000 plus charge for assessed consumption	
Second Instance		
Third Instance		
Institutional		
First Instance		
Second Instance	K2,500 plus charge for assessed consumption	
Third Instance		

LUAPULA WATER AND SEWERAGE COMPANY

Metered Customers	2012	2013
<i>Domestic Metered Customers</i>		
<i>Consumption Block (in m3)</i>	<i>Amount (K per m³)</i>	
0 to 6	1.10	1.60
6 to 20	1.40	2.20
20 to 35	1.70	3.00
35 plus	2.20	3.50
Kiosk System	1.25	1.50
<i>Non-Domestic Metered Customers</i>	2012	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m³)</i>	
Commercial - 0-10	1.40	2.17
Commercial 10-30	1.70	2.60
Commercial 30-60	2.05	3.20
Commercial > 60	2.45	3.80
Institutional - 0-20	1.40	2.00
Institutional - 20-50	1.70	2.50
Institutional - 50-100	2.05	3.00
Institutional >100	2.45	3.50
Un-Metered Customers		
<i>Un-Metered Domestic Customers – Mansa</i>		
<i>Customer Category</i>		
Low cost H/holds		30.00
Medium cost H/holds		75.00
High cost H/holds		75.00
Water at standpipes		15.00
<i>Un-Metered Domestic Customers - Samfya, Mwense, Kawambwa and Nchelenge</i>		
<i>Customer Category</i>		
Low cost H/holds		25.00
Medium cost H/holds		65.00
High cost H/holds		65.00
Water at standpipes		15.00

<i>Un-Metered Non- Domestic Customers – Mansa</i>		
<i>Customer Category</i>		
Non-Domestic Customers		
Commercial small		195.00
Commercial medium		325.00
Industrial /commercial large		80.00
Institutional small		195.00
Institutional medium		325.00
Institutional Large		455.00
<i>Un-Metered Non- Domestic Customers - Samfya, Mwense, Kawambwa and Nchelenge</i>		
<i>Customer Category</i>		
Non-Domestic Customers		
Commercial small		155.00
Commercial medium		260.00
Industrial /commercial large		325.00
Institutional small		195.00
Institutional medium		260.00
Institutional Large		325.00

2.0 SEWERAGE CHARGE (% Of Water charge)	2012	2013
Domestic	20%	20%
Non-Domestic	40%	30%
3.0 MONTHLY FIXED CHARGES for metred customers		
Domestic Customers (metered)	7	5.00
Institutional & Others	15	10.00
Commercial & industrial	-	-

**OTHER CHARGES FOR MANSA, SAMFYA, KAWAMBWA, MWENSE
AND NCHELENGE**

	2012	2013
Standard Water Connection Fee - all customers		
Reconnection Fees Domestic	80,000	50,000.00
Reconnection Fees Non Domestic	160,000	150,000.00
Non Standard Water connection- all customers		
All customer categories	At Cost	At Cost
	At Cost	At Cost
	At Cost	At Cost
	At Cost	At Cost
Standard Sewer Connection	At Cost	At Cost
Non standard Sewer Connection		
Low Cost	At Cost	
Medium Cost	At Cost	
High Cost	At Cost	
Non Domestic	At Cost	
Meter Testing Fees	50,000	50,000
Water and Sewerage Survey Fees	At Cost	
Cost of Connection Water and Sewerage	At Cost	
Unblocking of Sewer - Domestic	50,000	50,000.00
Unblocking of Sewer - Non Domestic	150,000	150,000.00

KAFUBU WATER AND SEWERAGE COMPANY

	Previous Tariffs	Approved Tariffs
<i>Metered Customers</i>	<i>2012</i>	<i>2013</i>
<i>Consumption Block (in m3)</i>	<i>(K per m3)</i>	<i>(K per m3)</i>
0 to 6	1.75	1.90
6 to 15	1.91	2.10
>15	2.55	2.80
Kiosk System	2.00	2.00
Raw water		
<i>Metered Non-Domestic Customers (Institutions)</i>	<i>2012</i>	
<i>Consumption Block (in m3)</i>	<i>(K per m3)</i>	<i>K per m3)</i>
0 to30	2.43	2.70
30-170	3.23	3.60
>170	4.44	5.00
<i>Metered Non-Domestic Customers (Commercial)</i>	<i>2012</i>	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>(K per m3)</i>
0 to30	2.60	2.90
30-170	3.46	3.90
>170	4.76	5.40
<i>Un-metered Customers</i>		
<i>Customer Category</i>	<i>Amount (K per m3)</i>	<i>(K per m3)</i>
Low Cost H/holds	22.84	25.00
Medium Cost H/holds	61.87	69.00
High Cost H/holds	118.11	133.00
Single Tap	11.96	13.00
Communal Tap	6.42	7.00
Non-Domestic Customers	306.83	350.00
2.0 SEWERAGE CHARGE (% Of Water charge)		
Domestic	40%	30%
Non-Domestic	60%	45%
3.0 MONTHLY FIXED METER CHARGES		

Domestic Customers (metered)	5.00	5.00
Institutional & Others	30.00	20.00

OTHER CHARGES

	Previous Tariffs	Current Tariffs
	2012	2013
Water Supply connection		ZMK
Commercial	500.00	Cost of 6 meter pipe and associated fittings
High cost areas	450.00	Cost of 6 meter pipe and associated fittings
Low cost areas	450.00	Cost of 6 meter pipe and associated fittings
Sewerage Connection		
Commercial	500.00	Cost of 6 meter pipe and associated fittings
High cost areas	200.00	Cost of 6 meter pipe and associated fittings
Low cost areas	200.00	Cost of 6 meter pipe and associated fittings
Water Supply Reconnection		
Commercial	350.00	350.00
Domestic	100.00	100.00
Meter Testing		
Commercial	100.00	100.00
Domestic	50.00	50.00
FINES		
Illegal Connection - water Supply		
Commercial	2,000.00	K2,500.00 plus assessed consumption
Domestic	1,000.00	K1,000.00 plus assessed consumption
Illegal connection – Sewerage		
Commercial	2,00	2,500 plus assessed consumption
Domestic	1,000	1,000 plus assessed consumption
Damaging the meter		
Commercial	Cost of meter + 500.00	WSS Act on Vandalism
Domestic	Cost of meter + 350.00	WSS Act on Vandalism
Tempering the Meter		
Commercial	2,000.00	WSS Act on Vandalism

Domestic		WSS Act on Vandalism
Bounced Cheque		
Commercial	Litigation	As provided for by law
Domestic	Litigation	As provided for by law

NKANA WATER AND SEWERAGE COMPANY

<i>Metered Customers</i>	Previous Tariffs 2012	Current Tariffs 2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
<i>Domestic</i>		
0 to 6	1.65	1.70
6 to 20	2.15	2.25
20 to 50	2.50	2.60
50 plus	3.05	3.20
Kiosk System	1.25	1.25
Mines/Large Commercial		
0-50	5.25	5.50
50-500	8.30	8.60
>500	8.75	9.10
Institutions/ Small Commercial		
0-50	5.25	5.25
50-500	8.30	8.30
>500	8.75	8.75
Churches		
0-50	3.20	3.30
50-500	5.20	5.40
>500	5.40	5.60

<i>Un-metered Customers</i>		
<i>Customer Category</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
Low Cost H/holds	32.00	33.00
Medium Cost H/holds	52.00	54.00
High Cost H/holds	120.00	122.00

OTHER CHARGES

	Previous Tariffs 2012	Current Tariffs 2013
SEWERAGE (% of water bill)	ZMK	ZMK
Domestic	20%	20%
Non Domestic	40%	40%
Sanitation Levy	3%	3%
RECONNECTION FEE		
Domestic	75.00	75.00
Non Domestic	135.00	135.00
WATER CONNECTION FEE		
High Cost	350.00	350.00
Medium Cost and Low Cost	200.00	200.00
Non Domestic	400.00	400.00
New Development Areas	At Cost	
SEWERAGE CONNECTION FEE		
High Cost	400.00	400.00
Medium Cost and Low Cost	300.00	300.00
Non Domestic	500.00	500.00
New Development Areas	At Cost	
SEWERAGE UNBLOCKING		
Medium Cost and Low Cost	30.00	30.00
High Cost	60.00	60.00
Non Domestic	100.00	100.00
VACUUM TANKER SERVICE		
Domestic	At cost	
Non Domestic		
METER TESTING		
Domestic	60.00	60.00
Non Domestic	100.00	100.00
UNAUTHORISED CONNECTIONS		
Domestic (water and sewer)	2,500	1,000 plus assessed consumption

Non Domestic (water and sewer)	4,500	2,500 plus assessed consumption
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MULONGA WATER AND SEWERAGE COMPANY

Metered Customers	2012	2013
<i>Consumption Block (in m3)</i> <i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 6	1.80	2.00
6 to 30	2.00	2.20
30 to 60	3.00	2.70
60 plus	3.00	3.20
Kiosk System	1.50	2.00
Raw water	0.55	0.55

Metered Non-Domestic Customers (Mines & commercials)	2012	2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	3.20	3.70
above 50	4.50	5.20
Metered Non-Domestic Customers (Institutions)	2012	2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	2.40	2.70
50-500	2.80	3.30
above 500	4.20	4.80

Un-metered Customers		
<i>Customer Category</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
Low Cost H/holds	38.50	42.00
Medium Cost H/holds	60.00	65.00
High Cost H/holds	130.00	140.00
Single Tap	-	-
Communal Tap	1.50	1.60
Non-Domestic Customers		
Commercial small	45.00	52.00
Commercial medium	480.00	552.00
Commercial Large	1,100.00	1,265.00
Institutional small	58.00	67.00
Institutional medium	360.00	414.00
institutional large	720.00	828.00
2.0 SEWERAGE CHARGE (% Of Water charge)	2012	2013
Domestic	20%	20%
Non-Domestic	40%	40%
3.0 MONTHLY FIXED CHARGES		
Domestic Customers (metered)	5.00	5.00
Institutional & Others	8.00	8.00
	15.00	15.00

OTHER CHARGES

1.0 OTHER CHARGES	Previous tariff	Current Tariff 2013
CHARGES FOR OTHER SERVICES		
	2012	2013
Leak Detection Fees	100.00	100.00
Reconnection Fees Domestic	50.00	50.00
Reconnection Fees Non Domestic	100.00	100.00
Application Fees - New Water Connection	-	-
Application Fees - New Sewerage Connection	-	-
Sewer surcharge	2.5% of water charge	2.5% of water charge
New Water Connection – Standard		

Connection		
Low Cost	At Cost	Cost 6 meter pipe and associated fittings
Medium Cost	At Cost	Cost 6 meter pipe and associated fittings
High Cost	At Cost	Cost 6 meter pipe and associated fittings
Non Domestic	At Cost	Cost 6 meter pipe and associated fittings
Connection Fees - New Standard Sewerage Connection	At Cost	
Low Cost		Cost 6 meter pipe and associated fittings
Medium Cost	At Cost	Cost 6 meter pipe and associated fittings
High Cost	At Cost	Cost 6 meter pipe and associated fittings
Non Domestic	At Cost	Cost 6 meter pipe and associated fittings
Meter Testing Fees	50.00	50.00
Water and Sewerage Survey Fees	At Cost	At Cost
Cost of Connection -Water and Sewerage – New developmental areas	At Cost	At Cost
Unblocking of Sewer - Domestic	50.00	50.00
Unblocking of Sewer - Non Domestic	150.0	150.00
Penalty Charges		
Unauthorised Water Connection Fees - Low Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Water Connection Fees - Medium Cost	As per WSS Act	
Unauthorised Water Connection Fees - High Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - Low Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - Medium Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - High Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - Low Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - Medium Cost	As per WSS Act	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - High Cost	As per WSS Act	K1,000.00 plus assessed consumption
NON DOMESTIC		
Unauthorised Water Connection Fees	As per WSS Act	K2,500.00 plus assessed consumption

Unauthorised Sewer Connection Fees	As per WSS Act	K2,500.00plus assessed consumption
Unauthorised Water Reconnection Fees	As per WSS Act	K2,500.00 plus assessed consumption
Security Deposit	Equivalent to 3 months of average bill in applicable consumer category	Equivalent to 3 months of average bill in applicable consumer category

LUKANGA WATER AND SEWERAGE COMPANY

	Current Tariffs	Approved Tariffs
<i>Metered Customers</i>	2012	2013
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 6	1.28	1.50
6 to 15	1.81	2.00
15 to 30	2.00	2.30
30 plus	2.60	2.90
Kiosk System	1.25	1.25
Raw water	-	0.55
Metered Non-Domestic Customers (Industrial & commercials)	2012	2013
Consumption Block (in m3)	ZMK	ZMK
0 to 30	2.00	2.40
30 to 170	2.20	2.65
above 170	2.60	3.10
Metered Non-Domestic Customers (Institutions)	2012	2013
Consumption Block (in m3)	ZMK	ZMK
0 to 30	1.85	2.20
30 to 170		2.40
above 170		2.60
Un-metered Customers		
Customer Category	ZMK	ZMK
Low Cost H/holds	50.00	55.00
Medium Cost H/holds	60.00	66.00
High Cost H/holds	70.00	77.00
Single Tap	50.00	
Communal Tap	80.00	88.00
Non-Domestic Customers		

Commercial small	100.00	120.00
Commercial medium	150.00	180.00
Commercial Large	350.00	420.00
Institutional small	250.00	300.00
Institutional medium	300.00	360.00
institutional large	350.00	420.00

2.0 SEWERAGE CHARGE (% Of Water charge)		
DOMESTIC	35%	25%
Non-Domestic	40%	35%
Fixed Meter Charge		
Domestic Customers (metered)	7.50	7.50
Institutional & Others	15.00	15.00
Commercial & industrial	15.00	15.00

1.0 OTHER CHARGES		
	Previous Tariffs 2012	Current Tariffs 2013
Leak Detection Fees	100.00	100.00
Reconnection Fees Domestic	60.00	60.00
Reconnection Fees Non Domestic	200.00	220.00
Water Bowser (7000Litres)	250.00	250.00
Vacuum tanker - Domestic	550.00	550.00
Sewer surcharge		-
Sewer deslugging	20.00/1000ltrs	20.00/1000ltrs
Connection Fees – Water Connection		
Domestic	150.00	cost of 6 meter pipe and associated fittings
Non Domestic	350.00	cost of 6 meter pipe and associated fittings
Connection Fees - New Sewerage Connection		
Domestic	At Cost	cost of 6 meter pipe and associated fittings
Non Domestic	At Cost	cost of 6 meter pipe and associated fittings
Meter Testing Fees Domestic	80.00	50.00

Meter Testing Fees Non Domestic	100.00	75.00
Unblocking of Sewer - Domestic	90.00	95.00
Unblocking of Sewer - Non Domestic	140.00	150.00
Unauthorised Water Connection Fees - Low Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Connection Fees - Medium Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Connection Fees - High Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - Low Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - Medium Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees - High Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - Low Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - Medium Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees - High Cost	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Connection Fees	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Sewer Connection Fees	WSS ACT	K1,000.00 plus assessed consumption
Unauthorised Water Reconnection Fees	WSS ACT	K1,000.00 plus assessed consumption
Security Deposit		Equivalent to 3 months of average bill in applicable consumer category

WESTERN WATER AND SEWAGE COMPANY

<i>Metered Domestic Customers</i>	Pervious Tariffs 2012	Current Tariffs 2013
<i>Consumption Block (in m3)</i>		
0 to 6	1.90	2.30
6 to 15	2.00	260
15 to 30	2.50	3.20
30 to 60	2.70	3.50
>60	3.00	3.90
Kiosk System	1.25	150
<i>Metered Non-Domestic Customers (</i> <i>Commercials)</i>		
<i>Consumption Block (in m3)</i>		
0 to 6	2.20	2.60
6 to 60	2.80	3.40
> 60	3.30	4.00
<i>metered Non-Domestic Customers</i> <i>(Institutions)</i>		
<i>Consumption Block (in m3)</i>		
0 to 6	2.20	2.60
6 to 40	2.70	3.40
40 to 60	3.00	3.70
>60	3.20	4.00
Un-metered Non-domestic Customers		
Customer Category		
Low Cost	65.00	65.00
High Cost	85.00	85.00
Communal Tap	129.00	129.00
Non-Domestic Customers		
Commercial small	200.00	200.00
Commercial medium	250.00	250.00
NGO Small	170.00	170.00
NGO Big	200.00	200.00
Churches Small	70.00	70.00
Churches Big	70.00	70.00
Basic Schools	350.00	350.00
Day High/Sec. School	700.00	700.00
Boarding High School	900.00	900.00
GRZ Institutions Small	170.00	170.00
GRZ Institutions Big	260.00	260.00
2.0 SEWERAGE CHARGE (% Of Water charge)		
DOMESTIC	35%	25%

Non-Domestic	40%	35%
2.0 SEWERAGE CHARGE (% Of Water charge)		
DOMESTIC	20%	20%
Non-Domestic	20%	20%

OTHER CHARGES

<i>Customer category</i>	Pervious Tariffs 2012	Current Tariffs 2013
<i>Standard Connection fee</i>		
Domestic - Low cost	Cost of 6 meter pipe and associated fittings	
Domestic - High cost		
Commercial – small		
Commercial – medium		
Schools		
Other Institutions/NGO		
Other Institutions/NGO		
<i>Materials and Labour</i>	Equivalent to average of 3 Months Water bill per customer category	
Domestic - Low cost		
Domestic - High cost		
Commercial - small		
Commercial - medium		
Institutions/NGO/Churches - medium		
Institutions/NGO/Churches - Large		
Schools		
<u>Reconnection Fees</u>	<u>2012</u>	<u>2013</u>
Domestic - Low cost	50.00	50.00
Domestic - High cost	50.00	50.00
Commercial – small	170.00	170.00
Commercial – medium	170.00	170.00
Institutions/NGO	170.00	170.00
Institutions/NGO	170.00	170.00
Schools	170.00	170.00
Penalties for illegal Connections		
<i>Customer category</i>		
Domestic - Low cost	K1,000.00 plus assessed consumption	
Domestic - High cost		
Commercial – small	K1,000.00 plus assessed consumption	
Commercial – medium	K2,500.00 plus assessed consumption	
Institutions/NGO	K2,500.00 plus assessed consumption	
Institutions/NGO/Churches	K2,500.00 plus assessed consumption	
Schools	K2,500.00 plus assessed consumption	

	2012	2013
Meter testing fees		
<i>Customer category</i>		
All categories	50.00	50.00
Note: Fee to be refunded if meter found defective		
NON- STANDARD CONNECTION CHARGE	2012	2013
<i>Customer category</i>		
Domestic - Low cost	At Cost	At Cost
Domestic - High cost	At Cost	At Cost
Commercial – small	At Cost	At Cost
Commercial - medium	At Cost	At Cost
Schools	At Cost	At Cost
Other Institutions/NGO	At Cost	At Cost
Other Institutions/NGO	At Cost	At Cost
Materials and Labour		
All customer categories	At Cost	At Cost
Penalty for illegal sewer connection or reconnection		
Customer category		
Domestic - Low cost	K1,000.00 plus charge for assessed consumption	
Domestic - High cost		
Commercial - small	K2,500.00 plus charge for assessed consumption	
Commercial – medium		
Institutions/NGO		
Institutions/NGO/Churches		
Schools		

Bowser Rates

Customer category	Consumption		
Mongu	Domestic	270.00	290.00
	Commercial Institution	400.00	440.00
Senanga	Domestic	350.00	
	Commercial Institution	480.00	520.00
Kalabo	Domestic	360.00	390.00

	Commercial Institution	490.00	530.00
Kaoma	Domestic	419.00	450.00
	Commercial Institution	555.00	600.00
Lukulu	Domestic	560.00	610.00
	Commercial Institution	700.00	760.00
Sesheke	Domestic	590.00	640.00
	Commercial Institution	730.00	790.00
Sesheke	Domestic	594.00	640.00
	Commercial Institution	730.00	790.00
Fixed Meter Charge	All customer categories	5.00	5.00
Survey Charge	All customer categories	0	0
Leak Detection Charge	All customer categories	50.00	50.00
Inside House Leak Sealing Charge	All customer categories		
Change of Connection Charge	All customer categories	0	0
Meter Replacement Charge	All customer categories	0	0

LUSAKA WATER AND SEWRAGE COMPANY
LUSAKA TOWN ONLY

	Previous Tariffs	Approved Tariffs
	2012	2013
	<i>Amount (K per m3)</i>	
0-6	2.40	2.50
6 - 30	2.70	3.00
30-100	3.10	3.40
100-170	3.80	4.00
Above 170	4.80	4.90
<i>Un-metered Customers</i>		
<i>Customer Category</i>	<i>Amount (K</i>	

	<i>per m3)</i>	
Low	76.61	76.00
Medium	148.01	148.00
High	329.96	329.00
Communal Tap/Water Trusts	0.10/bucket	N/A
Commercial Customers		
0-30	3.80	4.20
30-170	5.20	5.80
Above 170	6.00	6.60
LWSC Kiosk	0.10	0.05

KAFUE, LUANGWA AND CHONGWE

	Previous Tariffs 2012	Approved Tariffs 2013
Metered Domestic Customers - Kafue		
<i>Consumption Block (in m3)</i>		
0 - 6	1.27	1.60
6 - 30	1.50	1.90
30 - 100	1.73	2.10
100 - 170	2.07	2.30
Above 170	2.30	2.60
Metered Domestic Customers - Chongwe and Luangwa		
0 - 6	1.86	1.60
6 - 30	2.20	1.90
30 - 100	2.54	2.10
100 - 170	3.04	2.30
Above 170	3.04	2.60
Un-metered Domestic Customers-Chongwe, Luangwa		
Low cost	21.00	21.00
Medium Cost	28.00	28.00
High cost	49.00	49.00

Metered Non-Domestic (Kafue, Luangwa , chongwe)		
0 - 30	3.22	3.30
30 - 170	4.72	4.90
Above 170	5.52	5.60
Un-metered Non-Domstic (Kafue)		
Low consumption	96.60	96.00
Medium consumption	276.20	276.00
High consumption	1,310.00	1,310.00
Un-metered Non-Domstic (Luangwa , chongwe)		
Low consumption	70.00	70.00
Medium consumption	210.00	210.00
High consumption	280.00	280.00

OTHER CHARGES ALL DISTRICTS

	PREVIOUS TARIEFF	APPROVED TARIFF
	2012	2013
	AMOUNT (K)	AMOUNT (K)
ALL COMMUNAL FACILITIES	12.00	N/A
CHARGES FOR OTHER SERVICES		
LEAK DETECTION	75.00	75.00
RECONNECTION FEE (DOMESTIC)	100.00	100.00
RECONNECTION FEE (OTHERS)	300.00	300.00
REGISTARTION (DOMESTIC)	0	0
REGISTARTION (OTHERS)	0	0
SEWERAGE SURVEY FEE (DOMESTIC)	AT COST	0
SEWERAGE SURVEY FEE (OTHERS)	AT COST	0
SEWERAGE CONNECTION FEE (DOMESTIC)	AT COST	cost of 6 meter pipe plus associated fittings
SEWERAGE CONNECTION FEE (OTHERS)	500.00	cost of 6 meter pipe plus associated fittings
DISCHARGE OF EFFLUENT (PER M^3)	30.00	30.00
METER TESTING FEE	75.00	75.00

METER MAINTENACE FEE (DOMESTIC)	8.00	8.00
METER MAINTENACE FEE (NON DOMESTIC)	25.00	25.00
	(K)	(K)
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	AS PER WSS ACT	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC)	AS PER WSS ACT	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT	2,500.00 plus assessed consumption
SEWER CHARGE		
DOMESTIC	30% OF WATER BILL	30% OF WATER BILL
OTHERS	45% OF WATER BILL	45 % OF WATER BILL

EASTERN WATER AND SEWERAGE COMPANY

	PREVIOUS TARIFFS	CURRENT TARIFFS
	2012	2013
<i>Metered Customers</i>		
<i>Consumption Block (in m3)</i>		
0 to 6	2.10	2.55
>6 to 20	3.45	4.15
>20 to 40	4.65	5.55
40 plus	5.20	6.25
Kiosk System	2.00	2.50
<i>Metered Non-Domestic Customers.</i>		
<i>Consumption Block (in m3)</i>		
0 to 6	3.45	4.15
above 6	6.00	6.90

SEWERAGE CHARGE (% Of Water charge)	PREVIOUS TARIFFS	CURRENT TARIFFS
	2012	2013
DOMESTIC	20%	20%
Non-Domestic	30%	30%
MONTHLY FIXED CHARGES		
Domestic Customers (metered)	5.00	5.00
Institutional & Others	10.00	10.00
Commercial & industrial	10.0 0	10.00

1.0 OTHER CHARGES		
CHARGES FOR OTHER SERVICES		
	2012	2013
Leak Detection Fees	50.00	50.00
Reconnection Fees Domestic	50.00	50.00
Reconnection Fees Non Domestic	110.00	110.00
Application Fees - New Water Connection	0	0
Application Fees - New Sewerage Connection	0	0
meter testing fee (Domestic)	30.00	30.00
Meter testing fee (Non-Domestic)	50.00	50.00
Standard Connection Fees		
Medium Cost		
High Cost		
Non Domestic		
Standard Sewer Connection Fees		
Non Domestic	Cost of 6 meter pipe and associated fittings	
Low Cost		
Medium Cost		
High Cost		
Non Domestic		
Meter Testing Fees		
Water and Sewerage Survey Fees		
Cost of Connection Water and		

Sewerage		
Unblocking of Sewer - Domestic	100.00	100.00
Unblocking of Sewer - Non Domestic	150.00	150.00
Vacuum tanker per load	400.00	400.00
Vacuum tanker per load	0	0
unauthorized Water and sewerage Connection Fees		
Illegal Water/Sewer Connection Fees - Domestic	K1,000.00 plus charge for assessed consumption	
Illegal water/sewer connection fees – Institutional and Commercial	K2,500.00 plus charge for assessed consumption	
Security Deposit - All customer category	Equivalent to 3 months of average bill in applicable consumer category	

NORTH WESTERN WATER AND SEWERAGE COMPANY

		Approved Tariffs 2012
I) Customer Service Fee (all centres, all customers except kiosks)		6.50
II) Water Supply		
Metered Customers		
Consumption Block (in m3)		
SOLWEZI TOWN ONLY		
Households at connections	Previous Tariff 2012	Current Tariff 2013
1 to 6		2.53
7 to 20		3,92
20 to 35		6.58
35 plus		

Bulk Water Supply (Kasanshi Mine)		3.00
Kiosk System		
Households at kiosks		2.00
Price per 20 litre container (ZMK)		
Vendor commission (%)		
Company to kiosk vendor		
Vendor commission (ZMK)		
Non-domestic customers		
1 - 35		5.69
35 plus		6.35
ALL OTHER CENTRES		
Households at connections		
1 to 6		2.53
7 to 20		3.54
21 to 35		5.82
35 plus		
Kiosk System		
Households at kiosks		2.00
Price per 20 litre container (ZMK)		
Vendor commission (%)		
Company to kiosk vendor		
Vendor commission (ZMK)		
Non-domestic customers		
1 - 35		5.60
35 plus		6.30
<i>Un-metered Customers</i>		
III) Sewerage (to be billed only to customers who receive the service)		40% of WC
IV) Water and sewerage connections:		
Application fee		0
Investigation fee:		0
<i>domestic customers</i>		0
<i>non-domestic customers</i>		0
Cost of connection		
domestic customers		250.00
non-domestic customers		450.00
V) Vacuum Tanker Service: (per load)		
<i>domestic customers</i>		400.00
<i>non-domestic customers</i>		450.00

VI) Water Meter Testing: (charges reimbursable to client if meter to be found defective)		
VII) Other amounts claimable		
Service restoration fee (claimable at installation of a water meter at:		
<i>domestic customers</i>		30.00
<i>non-domestic customers</i>		75.00
Security deposit (claimable at installation of a water meter at a new delivery point, also at an existing delivery point when previous meter was uprooted) (all customers except GRZ-customers)		

CHAMBESHI WATER AND SEWERAGE COMPANY

METERED CUSTOMERS		
DOMESTIC		
<i>Consumption Block (in m3)</i>		
0 to 6	1.60	1.80
6 to 18	1.90	2.20
18 to 30	2.50	2.80
Above 30	3.50	3.80
Kiosk System	1.25	1.25
Sewerage	30%	30%
NON-DOMESTIC		
<i>Consumption Block (in m3)</i>		
0 to 10	1900	2200
7 to 18	2300	2600
18 to 30	2500	2900
Above 30	3600	3900
Sewerage	40%	40%
UN-METERED CUSTOMERS		
For: Kasama, Mbala, Mpika and Nakonde Distrcts		
DOMESTIC		
<i>Un-metered Customers</i>		
<i>Customer Category</i>		
Low Cost H/holds	39,000	
Medium Cost H/holds	68,640	
High Cost H/holds	101,400	
Single Tap	39,000	
Communal Tap	140,400	
NON-DOMESTIC		
<i>Customer Category</i>		
Commercial /Institutional		
Commercial Small	220,000	
Commercial Medium	348,000	
Commercial Large	696,000	
Institutional Small	220,000	
Institutional Medium	348,000	
Institutional Large	696,000	
For: Kaputa, Mporokoso, Mpulungu, Luwingu,		

Mungwi, Chilubi, Isoka and Chinsali Districts		
Customer Category		
Low Cost H/holds	31,200	
Medium Cost H/holds	54,000	
High Cost H/holds	70,200	
Single Tap	23,400	
Communal Tap	117,000	
NON-DOMESTIC		
Customer Category		
Commercial /Institutional		
Commercial Small	164700	
Commercial Medium	247000	
Commercial Large	658800	
Institutional Small	164700	
Institutional Medium	329400	
Institutional Large	658800	

CHAMBESHI WATER AND SEWERAGE COMPANY – OTHER CHARGES

Description		
Reconnection Fees		
Reconnection fee (Domestic)	100.00	
Reconnection fee (Commercial)	500.00	
Reconnection fee (Others)	300.00	
New Connection Fees		
New Connection fee (Domestic)	300.00	
New Connection fee (Commercial)	500.00	
New Connection fee (Others eg Social Institutions)	350.00	
Sewerage Connection		
Sewerage Connection fee (Domestic)	360.00	
Sewerage Connection fee (Commercial)	480.00	
Sewerage Connection fee (Others)	420.00	
Unauthorised Connection Charges		
Unauthorised Connection Charge (Domestic)	As per WSS ACT	
Unauthorised Connection Charge (Commercial)	As per WSS ACT	
Unauthorised Connection Charge (Others)	As per WSS ACT	
Meter Testing		
Meter Testing Fee (Domestic)	50.00	
Meter Testing Fee (Non Domestic)	50.00	
Fixed Charges(Per Month)		
Fixed Charge (Domestic) per month	5.00	
Fixed Charge (Commercial) per month	10.00	
Others Fees		
Replacement of lost meter card	5.00	
Application Form	-	
Customer Details Change	-	

Account Normalising	-	
Water Deposit (Fixed Charge)	(Monthly Charge x 3)	
Water Deposit (Metered)	200.00	
Bulk water sales		
(0-100m ³)	5.00	