



# **APPROVED WATER AND SEWERAGE TARIFFS 2012**

# MULONGA WATER AND SEWERAGE COMPANY

## APPROVED TARIFFS 2011 TO 2013

	Current Tariffs	Approved Tariffs 2011	% change	Approved Tariffs 2012	% change	Approved Tariffs 2013	% change
<b>Metered Customer s</b>	<b>2010</b>						
<i>Consumpti on Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount per m3) (K</i>	<i>%</i>	<i>Amount per m3) (K</i>	<i>%</i>	<i>Amount per m3) (K</i>	<i>%</i>
0 to 6	1,400	1,600	14%	1,800	13%	2,000	11%
6 to 30	1,570	1,800	15%	2,000	11%	2,200	10%
30 to 60	1,860	2,200	18%	2,500	14%	2,700	8%
60 plus	2,220	2,600	17%	3,000	15%	3,200	7%
Kiosk System	1,250	1,500	20%	1,500	0%	2,000	33%
Raw water	550	550	0%	550	0%	550	0%
<b>Metered Non- Domestic Customer s (Mines &amp; commerci als)</b>	<b>2010</b>	2011		2012		2013	

<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount per m3)</i> (K	<i>% Increase / Decrease</i>	<i>Amount per m3)</i> (K	<i>% Increase/ Decrease</i>	<i>Amount per m3)</i> (K	<i>% Increase/ Decrease</i>
0 to 50	2430	2,800	15%	3200	14%	3700	16%
above 50	3460	4,000	16%	4500	13%	5200	16%
<b>Metered Non- Domestic Customer s (Institutions)</b>	<b>2010-11</b>	2011		2012		2013	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount m3)</i> (K per	<i>%</i>	<i>Amount m3)</i> (K per	<i>%</i>	<i>Amount m3)</i> (K per	<i>%</i>
0 to 50	1680	2,000	19%	2400	20%	2700	13%
50-500	2000	2,400	20%	2800	17%	3300	18%
above 500	2940	3,500	19%	4200	20%	4800	14%
<b>Un- metered Customer s</b>							
<i>Customer Category</i>	<i>Amount (K per m3)</i>	<i>Amount m3)</i> (K per	<i>%</i>	<i>Amount m3)</i> (K per	<i>%</i>	<i>Amount m3)</i> (K per	<i>%</i>
Low Cost H/holds	32,400	35,000	8%	38,500	10%	42,000	9%
Medium Cost H/holds	45,360	52,000	15%	60,000	15%	65,000	8%
High Cost H/holds	102,600	115,000	12%	130,000	13%	140,000	8%

Single Tap	1,250	-	-100%	-		-	
Communal Tap	1,250	1,400	12%	1,500	7%	1,600	7%
<b>Non-Domestic Customers</b>							
Commercial small	32,400.00	38,000	17%	45,000	18%	52,000	16%
Commercial medium	378,000.00	400,000	6%	480,000	20%	552,000	15%
Commercial Large	810,000.00	900,000	11%	1,100,000	22%	1,265,000	15%
Institutional small	40,200.00	48,000	19%	58,000	21%	67,000	16%
Institutional medium	270,000.00	300,000	11%	360,000	20%	414,000	15%
institutional large	540,000.00	600,000	11%	720,000	20%	828,000	15%

APPROVED SEWERAGE CHARGE ( % OF WATER CHARGE)						
	2011		2012		2013	
Domestic	20%		20%		20%	
Non-Domestic	40%		40%		40%	
APPROVED FIXED METER CHARGE						
Domestic Customers (metered)	5,000		5,000		5,000	
Institutional & Others	8,000		8,000		8,000	
Commercial & industrial	15,000		15,000		15,000	

**MULONGA WATER AND SEWERAGE COMPANY**

**OTHER CHARGES**

1.0 OTHER CHARGES			Approved Tariff 2011	Approved Tariff 2012	Approved Tariff 2013
	<b>Charges for Other Services</b>				
Leak Detection Fees			100,000.00	100,000.00	100,000.00
Reconnection Fees Domestic			50,000.00	50,000.00	50,000.00
Reconnection Fees Non Domestic			100,000.00	100,000.00	100,000.00
Application Fees - New Water Connection			-	-	-
Application Fees - New Sewerage Connection			-	-	-
Sewer surcharge			2.5% of water charge	2.5% of water charge	2.5% of water charge
	<b>Connection Fees - New Water Connection</b>				
Low Cost			At Cost	At Cost	At Cost
Medium Cost			At Cost	At Cost	At Cost
High Cost			At Cost	At Cost	At Cost
Non Domestic			At Cost	At Cost	At Cost
<b>Connection Fees - New Sewerage Connection</b>			<b>Connection Fees - New Sewerage Connection</b>		
Low Cost			At Cost	At Cost	At Cost
Medium Cost			At Cost	At Cost	At Cost
High Cost			At Cost	At Cost	At Cost
Non Domestic			At Cost	At Cost	At Cost
Meter Testing Fees			50,000.00	50,000.00	50,000.00
Water and Sewerage Survey Fees			At Cost	At Cost	At Cost

Cost of Connection Water and Sewerage		At Cost	At Cost	At Cost
Unblocking of Sewer - Domestic		50,000.00	50,000.00	50,000.00
Unblocking of Sewer - Non Domestic		150,000.00	150,000.00	150,000.00
<b>Penalty charges</b>				
Unauthorised Water Connection Fees - Low Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Connection Fees - Medium Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Connection Fees - High Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Sewer Connection Fees - Low Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Sewer Connection Fees - Medium Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Sewer Connection Fees - High Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Reconnection Fees - Low Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Reconnection Fees - Medium Cost		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Reconnection Fees - High Cost		As per WSS Act	As per WSS Act	As per WSS Act
As per WSS Act	As per WSS Act	As per WSS Act		
Unauthorised Water Connection Fees		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Sewer Connection Fees		As per WSS Act	As per WSS Act	As per WSS Act
Unauthorised Water Reconnection Fees		As per WSS Act	As per WSS Act	As per WSS Act
Security Deposit		Equivalent to 3 months of average bill in applicable consumer category	Equivalent to 3 months of average bill in applicable consumer category	Equivalent to 3 months of average bill in applicable consumer category

# LUAPULA WATER AND SEWERAGE COMPANY

## APPROVED TARIFFS - 2012

					Approved Tariffs 2012	Deviations
<i>Metered Customers</i>						
<i>Consumption Block (in m3)</i>						% Increase/ Decrease
0 to 6					1100	
6 to 20					1400	
20 to 35					1700	
35 plus					2200	
Kiosk System						
<b>Non-Domestic Metered Customers(in m3)</b>						
<b>Commercial / Institutional</b>						
0 to 20					1800	50%
20 to 50					2200	47%
above 50	-				2600	
<b>Other Districts( Nchelenge,Samfya Kawambwa and Mwense)</b>						
<i>Un-metered Customers</i>						



<i>Customer Category</i>	<i>Amount (Monthly charge)</i>						<i>% Increase/ Decrease</i>
Low Cost H/holds						25,000.0	25%
Medium/high Cost H/holds						65,000.0	30%
Communal Tap						15,000.0	50%
<b>non-domestic un- metered</b>							
Commercial Small						155,000.0	29%
Commercial Medium						260,000.0	30%
Commercial Large						325,000.0	30%
Institutional Small						195,000.0	30%
Institutional medium						260,000.0	30%
Institutional large						325,000.0	30%

#### Other Monetary Charges – Luapula Water and Sewerage Company

			<b>Approved 2012</b>
Connection fee			At cost
Reconnection fee (Domestic)			40,000
Reconnection fee (Others)			80,000
Registration fee (Domestic)			-
Registration fee (Others)			-

Unauthorised water connection charge (Disconnection domestic)			As per WSS ACT
Unauthorised water connection charge (Disconnection others)			As per WSS ACT
Unauthorised sewer connection charge (Disconnection domestic)			As per WSS ACT
Unauthorised sewer connection charge (Disconnection others)			As per WSS ACT
Unauthorised water reconnection charge (Disconnection domestic)			As per WSS ACT
Unauthorised water reconnection charge (Disconnection others)			As per WSS ACT
Unauthorised sewer reconnection charge (Disconnection domestic)			As per WSS ACT
Unauthorised sewer reconnection charge (Disconnection others)			As per WSS ACT
Meter charge(domestic)			5,000
Meter testing			25,000
Meter charge (Non Domestic)			8,000
Meter replacement			At cost
Security Deposit			Equivalent to 3 months bill

## EASTERN WATER AND SEWERAGE COMPANY

### APPROVED TARIFFS 2011 TO 2012

	Current Tariffs	Approved. 2011	% change	Approved. 2012		% change
<b><i>Metered Customers</i></b>						
<i>Domestic Consumption Block (in m<sup>3</sup>)</i>	<i>Amount</i>					
	<i>(K per m<sup>3</sup>)</i>					
0 to 6	1400	1,500	7%	1,600		7%
6 to 20	2300	2,400	4%	2,500		4%
Above 20	3100	3,300	6%	3,400		3%
Kiosk System	1250	1,250	0%	1,500		20%
<i>Non Domestic Consumption Block (in m<sup>3</sup>)</i>	<i>Amount</i>					
	<i>(K per m<sup>3</sup>)</i>					
0 to 6	1700	2,000	18%	2,300		15%
6 and above	4000	4,300	8%	4,500		5%
<b><i>Un-metered Customers</i></b>						
<i>Domestic- Petauke, Katete, Lundazi, Nyimba, Chadiza</i>	<i>Average Amount (K )</i>					

Low Cost H/holds	26,000	26,000	0%	26,000	0%
Medium Cost H/holds	39,000	39,000	0%	39,000	0%
High Cost H/holds	52,000	52,000	0%	52,000	0%
Communal Tap	11,000	11,000	0%	11,000	0%
<i>Domestic- Chama, Mambwe</i>	<i>Average Amount (K )</i>				
Low Cost H/holds	13,000	13,000	0%	13,000	0%
Medium Cost H/holds	19,500	19,500	0%	19,500	0%
High Cost H/holds	32,500	32,500	0%	32,500	0%
Single Tap	-	12,000	0%	12,000	0%
Communal Tap	10,000	10,000	0%	10,000	0%
Non Domestic - Petauke, Katete, Lundazi, Nyimba, Chadiza	Average K				
Church	110,000	110,000	0%	110,000	0%
Commercial Small	200,000	200,000	0%	200,000	0%
Institutions Small	190,000	190,000	0%	190,000	0%
Institutions medium	250,000	250,000	0%	250,000	0%
Institutions Big	450,000	450,000	0%	450,000	0%

Commercial Big	450,000	450,000	0%	450,000	0%
Non Domestic - Chama, Mambwe					
Church	95,000	95,000	0%	95,000	0%
Commercial Small	120,000	120,000	0%	120,000	0%
Institutions Small	100,000	100,000	0%	100,000	0%
Institutions medium	115,000	115,000	0%	115,000	0%
Institutions Big	130,000	130,000	0%	130,000	0%
Commercial Big	350,000	350,000	0%	350,000	0%
<b>Sewer Charge</b>					
Domestic	40%	20%	-50%	20%	0%
Non Domestic	50%	40%	-20%	40%	0%
<b>Charges for other services</b>					
Leak detection fee					
Reconnection fee (domestic)	50,000	50,000	0%	50,000	0%
Reconnection fee (non domestic)	110,000	110,000	0%	110,000	0%
Security deposit (domestic)					
Security deposit (domestic)	75,000	<b>equivalent to 3 months average bill per applicable customer category</b>			
Security deposit (comm)	300,000				
Security deposit (instit)	300,000				
Sewerage survey fee (Domestic)					
Sewerage survey fee (others)					

Sewerage connection fee (Domestic)	As per cost	At cost		at cost		
Sewerage connection fee (Others)	As per cost	at cost		at cost		
Vacuum tanker per septic dom	325,000	350,000	8%	400,000		10%
Vacuum tanker per septic com	390,000	450,000	15%	500,000		10%
Unblocking Sewer Domestic	250,000	150,000	-40%	150,000		10%
Unblocking Sewer Non Domestic	250,000	200,000	-20%	200,000		10%
Metering testing fee dom	50,000	50,000	0%	50,000		10%
Metering testing fee com	50,000	50,000	0%	50,000		10%
Fixed charge per metered connection (Domestic)	5,000	5,000	0%	5,000		10%
Fixed charge per metered connection (Non Domestic)	20,000	15,000	-25%	15,000		10%
<b>7.0 Other charges (WSS Act Section 31(3))</b>	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				
Unauthorised water connection charge (Disconnection Domestic)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				
Unauthorised water connection charge (Disconnection Others)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				
Unauthorised Sewer connection charge (Disconnection Domestic)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				
Unauthorised Sewer connection charge (Disconnection Others)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				
Unauthorised water reconnection charge (Disconnection Domestic)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>				

Unauthorised water reconnection charge (Disconnection Others)	<b>As per WSS Act Section 31 (3)</b>	<b>As per WSS Act Section 31 (3)</b>
Unauthorised Sewer reconnection charge (Disconnection Domestic)	-	

**WESTERN WATER AND SEWERAGE COMPANY**  
**APPROVED TARIFFS**

**1. Metered Customers**

Customer category	Consumption Block (in m <sup>3</sup> )			Approved Tariffs 2012	
All metered customer categories	Fixed meter charge			5,000	
Domestic	0-6m <sup>3</sup>			1,400	
	6-15m <sup>3</sup>			1,600	
	15-30m <sup>3</sup>			1,900	
	30-60m <sup>3</sup>			2,100	
	>60m <sup>3</sup>			2,300	
Commercial	0-6m <sup>3</sup>			1,700	
	6-60m <sup>3</sup>			2,200	
	>60m <sup>3</sup>			2,500	
Institutions/NGO/Churches	0-6m <sup>3</sup>			1,600	
	6-40m <sup>3</sup>			1,800	
	40-60m <sup>3</sup>			2,000	
	>60m <sup>3</sup>			2,200	
	Kiosk System			1,250	



## 2. Un-metered Customers

Customer category	Customer Category	Amount (K per m3)			
Institutions/NGO	Medium			170,000	
	Large			200,000	
Church				70,000	
Schools	Basic School			350,000	
	Day High School/Secondary School			700,000	
	Boarding High School/Secondary School			900,000	
Commercial	Small			200,000	
	Medium			250,000	
Domestic Customers	Low cost			65,000	
	High Cost			85,000	
	Communal Tap				

# **WESTERN WATER AND SEWERAGE COMPANY - CHARGES FOR OTHER SERVICES**

## **CONNECTION FEES**

Customer category	Consumption			
Connection fee	Domestic - Low cost			At cost
	Domestic - High cost			At cost
	Commercial - small			At cost
	Commercial - medium			At cost
	Schools			At cost
	Other Institutions/NGO/Churches – medium			At cost
	Institutions/NGO/Churches – Large			At cost
Materials and Labour	All customer categories			At cost

### 3.2 SECURITY DEPOSIT

Customer category	Consumption		
Domestic - Low cost			
Domestic - High cost			
Commercial - small			
Commercial - medium			
Institutions/NGO/Churches - medium			
Institutions/NGO/Churches - Large			
Schools			

2012
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category
Equivalent to 3 months bill for each category

### 3.3 RECONNECTION FEES

Customer category	Consumption				2012	
Domestic - Low cost					45,000	
Domestic - High cost					45,000	
Commercial - small					162,000	
Commercial - medium					162,000	
Institutions/NGO/Churches - medium					162,000	
Institutions/NGO/Churches - Large					162,000	
Schools					162,000	

Customer category	Consumption					
					2012	
Domestic - Low cost					As per WSS Act	
Domestic - High cost					As per WSS Act	
Commercial - small					As per WSS Act	
Commercial - medium					As per WSS Act	
Institutions/NGO/Churches - medium					As per WSS Act	
Institutions/NGO/Churches - Large					As per WSS Act	
Schools					As per WSS Act	

### 3.5 METER TESTING FEE

Customer category		
All customer categories	50,000	

#### 4. SEWERAGE CHARGE

##### 4.1 MONTHLY CHARGE

Customer category	
All customer categories	

20%	

##### 4.2 CONNECTION CHARGE

Customer category	Consumption	
Connection fee	Domestic - Low cost	
	Domestic - High cost	
	Commercial - small	
	Commercial - medium	
	Institutions/NGO/Churches – medium	
	Institutions/NGO/Churches - Large	
Materials and Labour	All customer categories	

At cost
At cost
At cost
At cost
At cost
At cost
At cost

Customer category	Consumption	
Domestic - Low cost		
Domestic - High cost		
Commercial - small		
Commercial - medium		
Institutions/NGO/Churches - medium		

As per WSS Act
As per WSS Act
As per WSS Act
As per WSS Act
As per WSS Act

Institutions/NGO/Churches - Large		
Schools		

As per WSS Act
As per WSS Act

#### 5. HIRE OF VACCUM TANKER

Customer category	Consumption			
Mongu	Domestic		250,000	
	Commercial Institution		375,000	
Senanga	Domestic		320,000	
	Commercial Institution		445,000	
Kalabo	Domestic		335,000	
	Commercial Institution		450,000	
Kaoma	Domestic		385,000	
	Commercial Institution		510,000	
Lukulu	Domestic		520,000	
	Commercial Institution		645,000	
Sesheke	Domestic		545,000	
	Commercial Institution		670,000	

# KAFUBU WATER AND SEWERAGE COMPANY

	Current Tariffs				
<i>Metered Customers</i>	2012				
<i>Consumption Block (in m3)</i>	(K per m3)				
0 to 6	1,754				
6 to 15	1,914				
>15	2,552				
Kiosk System	2,000				
Raw water					
<i>Metered Non-Domestic Customers (Institutions)</i>	2012				
<i>Consumption Block (in m3)</i>	(K per m3)				
0 to30	2,426				
30-170	3,234				
>170	4,444				
<i>Metered Non-Domestic Customers (Commercial)</i>	2012				
<i>Consumption Block (in m3)</i>	Amount (K per m3)				
0 to30	2,596				
30-170	3,461				
>170	4,756				

<i>Un-metered Customers</i>					
<i>Customer Category</i>	<i>Amount (K per m3)</i>				
Low Cost H/holds	22,842				
Medium Cost H/holds	61,875				
High Cost H/holds	118,106				
Single Tap	11,960				
Communal Tap	6,420				
Non-Domestic Customers	306,826				
<b>2.0 SEWERAGE CHARGE ( % Of Water charge)</b>					
	<b>2011/12</b>				
Domestic	40%				
Non-Domestic	60%				
<b>3.0 MONTHLY FIXED METER CHARGES</b>					
Domestic Customers (metered)	<b>5,000</b>				
Institutional & Others	<b>30,000</b>				

## KAFUBU WATER AND SEWERAGE COMPANY – OTHER CHARGES

	<b>Current Tariffs</b>
	<b>2012</b>
<b>Water Supply connection</b>	
Commercial	500,000.00
High cost areas	450,000.00
Low cost areas	450,000.00
<b>Sewerage Connection</b>	
Commercial	500,000.00



High cost areas	200,000.00
Low cost areas	200,000.00
<b>Water Supply Reconnection</b>	
Commercial	350,000.00
Domestic	100,000.00
<b>Meter Testing</b>	
Commercial	100,000.00
Domestic	50,000.00
<b>FINES</b>	
<b>Illegal Connection - water Supply</b>	
Commercial	2,000,000.00
Domestic	1,000,000.0
<b>Illegal connection – Sewerage</b>	
Commercial	2,000,000.00
Domestic	1,000,000.00
<b>Damaging the meter</b>	
Commercial	Cost of meter + 500,000.00
Domestic	Cost of meter + 350,000.00
<b>Tempering the Meter</b>	
Commercial	2,000,000.00
Domestic	
<b>Bounced Cheque</b>	
Commercial	Litigation
Domestic	Litigation

# **LUKANGA WATER AND SEWERAGE COMPANY**

	<b>Current Tariffs</b>
<b><i>Metered Customers</i></b>	<b>2012</b>
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>
0 to 6	1,280
6 to 15	1,810
15 to 30	2,000
30 plus	2,600
Kiosk System	1,250
Raw water	-
<b><i>Metered Non-Domestic Customers (Industrial &amp; commercials)</i></b>	<b>2012</b>
<i>Consumption Block (in m3)</i>	<i>ZMK</i>
0 to 30	2000
30 to 170	2200
above 170	2600
<b><i>Metered Non-Domestic Customers (Institutions)</i></b>	<b>2012</b>
<i>Consumption Block (in m3)</i>	<i>ZMK</i>
0 to 30	1850
30 to 170	
above 170	
<b><i>Un-metered Customers</i></b>	
<i>Customer Category</i>	<i>ZMK</i>
Low Cost H/holds	50,000
Medium Cost H/holds	60,000

High Cost H/holds	70,000
Single Tap	50,000
Communal Tap	80,000
<b>Non-Domestic Customers</b>	
Commercial small	100,000
Commercial medium	150,000
Commercial Large	350,000
Institutional small	250,000
Institutional medium	300,000
institutional large	350,000
<b>Average Tariff per m3</b>	

2.0 SEWERAGE CHARGE ( % Of Water charge)			
		2012	
DOMESTIC		35%	
Non-Domestic		40%	
3.0 MONTHLY FIXED METER CHARGES			
Domestic Customers (metered)		7,500	
Institutional & Others		15,000	
Commercial & industrial		15,000	

## LUKANGA WATER AND SEWERAGE COMPANY

1.0 OTHER CHARGES			
CHARGES FOR OTHER SERVICES			
	2012		

Leak Detection Fees	100,000.00		
Reconnection Fees Domestic	60,000.00		
Reconnection Fees Non Domestic	220,000.00		
Water Bowser	250,000.00		
Vacuum tanker Domestic	650,000.00		
Application Fees - New Sewerage Connection	800,000.00		
Sewer surcharge			
<b>Connection Fees - New Water Connection</b>			
Domestic	180,000.00		
Non Domestic	370,000.00		
<b>Connection Fees - New Sewerage Connection</b>			
Domestic	At Cost		
Non Domestic	At Cost		
Meter Testing Fees Domestic	80,000.00		
Meter Testing Fees Non Domestic	100000		
Water and Sewerage Survey Fees	At Cost		
Cost of Connection Water and Sewerage	At Cost		
Unblocking of Sewer - Domestic	95,000.00		
Unblocking of Sewer - Non Domestic	150,000.00		
<b>Penalty Charges</b>			
Unauthorised Water Connection Fees - Low Cost	WSS ACT		
Unauthorised Water Connection Fees - Medium Cost	WSS ACT		
Unauthorised Water Connection Fees - High Cost	WSS ACT		
Unauthorised Sewer Connection Fees - Low Cost	WSS ACT		
Unauthorised Sewer Connection Fees - Medium Cost	WSS ACT		
Unauthorised Sewer Connection Fees - High Cost	WSS ACT		
Unauthorised Water Reconnection Fees - Low Cost	WSS ACT		

Unauthorised Water Reconnection Fees - Medium Cost	WSS ACT		
Unauthorised Water Reconnection Fees - High Cost	WSS ACT		
<b>NON DOMESTIC</b>			
Unauthorised Water Connection Fees	WSS ACT		
Unauthorised Sewer Connection Fees	WSS ACT		
Unauthorised Water Reconnection Fees	WSS ACT		
Security Deposit	Equivalent to three months water bill		

## NKANA WATER AND SEWERAGE COMPANY

	<b>Current Tariffs -2012</b>
<i>Metered Customers</i>	
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>
<i>Domestic</i>	
0 to 6	1,650
6 to 20	2,150
20 to 50	2,500
50 plus	3,050
Kiosk System	1,250
Mines/Large Commercial	
0-50	5,250

50-500	8,300
>500	8,750
Institutions/ Small Commercial	
0-50	5,250
50-500	8,300
>500	8,750
Churches	
0-50	3,200
50-500	5,200
>500	5,400
<i>Un-metered Customers</i>	
<i>Customer Category</i>	<i>Amount (K per m3)</i>
Low Cost H/holds	32,000
Medium Cost H/holds	52,000
High Cost H/holds	120,000
Single Tap	
Communal Tap	
Commercial Cust.	
Institutional Cust.	

# **NKANA WATER AND SEWERAGE COMPANY**

OTHER CHARGES		Approved tariffs 2010 to 2012		
SEWERAGE (% of water bill)				
Domestic				
Non Domestic		20%		
Sanitation Levy		40%		
		3%		
RECONNECTION FEE				2012
Domestic				75,000
Non Domestic				135,000
WATER CONNECTION FEE				
High Cost				350,000
Medium Cost and Low Cost				200,000
Non Domestic				400,000
New Development Areas		At cost		
SEWERAGE CONNECTION FEE				
High Cost				400,000
Medium Cost and Low Cost				300,000
Non Domestic				500,000
New Development Areas		At cost		
SEWERAGE UNBLOCKING				
Medium Cost and Low Cost				30,000

High Cost				60,000
Non Domestic				100,000
<b>VACUUM TANKER SERVICE</b>			At cost	
Domestic				
Non Domestic				
<b>METER TESTING</b>				
<b>Approved Charges</b>				
Domestic				60,000
Non Domestic				100,000
<b>UNAUTHORISED CONNECTIONS</b>				As per WSS Act
Domestic (water and sewer)				
Non Domestic (water and sewer)				

				<b>Approved Tariffs 2012</b>
<b>I) Customer Service Fee</b> (all centres, all customers except kiosks)				<b>6500</b>
<b>II) Water Supply</b> <i>Metered Customers</i>				



Consumption Block (in m3)					
<b>SOLWEZI TOWN ONLY</b>					
<b>Households at connections</b>					
1 to 6					2,530
7 to 20					3,921
20 to 35					
35 plus					6,578
<b>Bulk Water Supply (Kansanshi Mine)</b>					3000
<b>Kiosk System</b>					
Households at kiosks					2,000
Price per 20 litre container (ZMK)					
Vendor commission (%)					
Company to kiosk vendor					
Vendor commission (ZMK)					
<b>Non-domestic customers</b>					
1 - 35					5,686.
35 plus					6,348.
<b>ALL OTHER CENTRES</b>					
<b>Households at connections</b>					
1 to 6					2,530.
7 to 20					3,542
21 to 35					5819
35 plus					
<b>Kiosk System</b>					
Households at kiosks					2,000
Price per 20 litre container (ZMK)					
Vendor commission (%)					
Company to kiosk vendor					
Vendor commission (ZMK)					
<b>Non-domestic customers</b>					
1 - 35					5600

35 plus						6300
<b>Un-metered Customers</b>						
	Amount (%)					
<b>III) Sewerage (to be billed only to customers who receive the service)</b>						40% of WC
<b>IV) Water and sewerage connections:</b>	Amount (ZMK)					
Application fee	5,000					0
Investigation fee:						0
<i>domestic customers</i>	30,000					0
<i>non-domestic customers</i>	50,000					0
Cost of connection	at full cost					
domestic customers						250,000
non-domestic customers						450,000
<b>V) Vacuum Tanker Service: (per load)</b>						
<i>domestic customers</i>	290,000					400,000
<i>non-domestic customers</i>	315,000					450,000
<b>VI) Water Meter Testing: (charges reimbursable to client if meter to be found defective)</b>	20,000					
<b>VII) Other amounts claimable</b>	Amount (ZMK)					
<b>Service restoration fee (claimable at installation of a water meter at:</b>						
<i>domestic customers</i>	30,000					30,000
<i>non-domestic customers</i>	75,000					75,000
<b>Security deposit</b> (claimable at installation of a water meter at a new delivery point, also at an existing delivery point when previous meter was uprooted) (all customers)						

except GRZ-customers)							
kiosks							

## SOUTHERN WATER AND SEWERAGE COMPANY

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
		2012	2013	2014
<b>METERED CUSTOMERS</b>	<b>2011</b>			
<b>Domestic (HC,MC,LC)</b>				
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 6	1,693	2,200	2,400	2,900
6 to 20	2,177	3,000	3,600	4,200
20 to 50	2,501	3,300	4,300	5,000
50 plus	3,266	4,300	5,700	6,000
Kiosk System	2,000	2,000	2,500	2,500
<b>Commercial &amp; Industrial</b>				
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	2,540	3,500	3800	4300
50 to 100	3,266	4,300	4500	5000
100 to 150	3,266	4,900	5100	5800
150 plus	3,871	5,500	6000	6800

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
<i>Institutions</i>				
<i>Consumption Block (in m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
0 to 50	2,419	3,200	3500	3700
50 to100	3,024	3,900	4300	4700
100 to 150	3,024	4,200	4900	5100
150 plus	3,629	5,000	5500	5900
<b>UN-METERED CUSTOMERS</b>				
<b>Munyumbwe, Lusitu, Magoye, Nega nega, Mbabala, Sinazeze, Batoka, Pemba, Gwembe, Chisekesi</b>				
<i>Customer Category</i>	<i>Fixed Amount per customer category (K )</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>	<i>Amount (K per m3)</i>
Low Cost H/holds	33,869	45,000	50,000	50,000
Medium Cost H/holds	54,432	60,000	70,000	70,000
High Cost H/holds	96,768	110,000	125,000	125,000
Communal Tap	11,664	15,000	17,000	17,000
Commercial customers	362,880	410,000	450,000	-
Institutional customers	302,400	340,000	375,000	-

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
<b><i>Livingstone, Kalomo, Choma, Monze, Mazabuka, Siavonga, Kazungula, Chirundu, Namwala, Sinazongwe, Zimba</i></b>				
Low Cost H/holds	34,560	50,000	55,000	65,000
Medium Cost H/holds	59,400	75,000	85,000	95,000
High Cost H/holds	102,600	130,000	150,000	165,000
Communal Tap	19,440	24,000	28,000	30,000
Commercial customers	356,400	450,000	490,000	-
Institutional customers	270,000	340,000	375,000	-
<b>2.0 Sewerage Charges</b>				
<b>All categories of customers connected to reticulated sewerage</b>				
35% of water supply charge		20% of water bill		
<b>Sewer unblocking</b>	<b>91,800</b>	90,000	100,000	100,000
<b>On-sight sanitation</b>				
<b><i>Vacuum tanker (per m<sup>3</sup>)/Load</i></b>				
Vacuum tanker (per septic tank)				

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012
Residential	350,000	350,000
Commercial	700,000	700,000
Institutions	700,000	700,000

#### SOUTHERN WATER AND SEWERAEG COMPANY - Other Charges

ADMINISTRATIVE CHARGES AND FINES	Current Tariffs	Approved Tariff		
Standard Water supply connection		2012	2013	2014
Commercial/Institutions	450,000	Cost of 6metre pipe and associated fittings		
High cost areas	250,000			
Low cost areas	200,000			
Non Standard Water & Sewer connections		At cost	At cost	At cost
Standard Sewer Connection				
Domestic	120,000	Cost of 6 meter pipe and associated fittings		
Commercial/Industrial	130,000			
Institutional	120,000			
Water supply reconnection				
Commercial and Institution	200,000	200,000	200,000	200,000
Domestic	50,000	50,000	50,000	50,000

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
<b>Security Deposit</b>				
Commercial	250,000	250,000	250,000	250,000
Institutional	150,000	150,000	150,000	150,000
Domestic		Equivalent to 3month water bill		
Low Cost	Equivalent to 3month water bill			
Medium Cost	Equivalent to 3month water bill			
High Cost	Equivalent to 3month water bill			
<b>Service Charge</b>				
Commercial/Industrial	10,000	10,000	10,000	10,000
Domestic	5,000	5,000	5,000	5,000
Institutional	8,000	8,000	8,000	8,000
<b>Meter examination (testing)</b>				
Domestic	35,000	35,000	35,000	35,000
Commercial/Industrial	120,000	50,000	50,000	50,000
Institutional	80,000	35,000	35,000	35,000
<b>FINES</b>				
<b>Informal (illegal connection) water supply</b>				
<b>Commercial/Industrial</b>				
First Instance	As per WSS	K2,500,000 plus charge for assessed consumption		

Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
	ACT			
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			
<b>Domestic</b>				
First Instance	As per WSS ACT	K1,000,000 plus charge for assessed consumption		
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			
<b>Institutional</b>				
First Instance	As per WSS ACT	K2,500,000 plus charge for assessed consumption		
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			
<b>Informal (illegal connection) sewerage</b>				
Commercial/Industrial				
First Instance	As per WSS	K2,500,000 plus charge for assessed consumption		



Type of Customer/Consumption Category/Other Service, Charges & Fines	Current Tariffs	Approved Tariffs: Effective Date 1st February 2012		
	ACT			
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			
<b>Domestic</b>				
First Instance	As per WSS ACT	K1,000,000 plus charge for assessed consumption		
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			
<b>Institutional</b>				
First Instance	As per WSS ACT	K2,500,000 plus charge for assessed consumption		
Second Instance	As per WSS ACT			
Third Instance	As per WSS ACT			

## LUSAKA WATER AND SEWERAGE COMPANY

LUSAKA TOWN ONLY	Current Tariffs
	<b>2012</b>
	<b>Amount (K per m3)</b>
0-6	2,400
6 - 30	2,700
30-100	3,100
100-170	3,800
Above 170	4,800
<i>Un-metered Customers</i>	
<i>Customer Category</i>	<i>Amount (K per m3)</i>
Low	76,608
Medium	148,008
High	329,962
Communal Tap/Water Trusts	100/bucket
Commercial Cust.	
0-30	3,800
30-170	5,200
Above 170	6,000
LWSC Kiosk	100

**Kafue Luangwa and Chongwe**

	<b>Current Tariffs 2012</b>
<b>Metered Domestic Customers - Kafue</b>	
<i>Consumption Block (in m3)</i>	
0 - 6	1,265
6 - 30	1,495
30 - 100	1,725
100 - 170	2,070
Above 170	2,300
<b>Metered Domestic Customers - Chongwe and Luangwa</b>	
0 - 6	1,859
6 - 30	2,197
30 - 100	2,535
100 - 170	3,042
Above 170	3,042
<b><i>Un-metered Domestic Customers-Chongwe, Luangwa</i></b>	
Low cost	21,000
Medium Cost	28,000
High cost	49,000
	<b>Current Tariffs</b>
<b>Metered Non-Domestic (Kafue, Luangwa , chongwe)</b>	

0 - 30	3,220
30 - 170	4,715
Above 170	5,520
<b>Un-metered Non-Domstic (Kafue)</b>	
Low consumption	96,600
Medium consumption	276,200
High consumption	1,310,000
<b>Un-metered Non-Domstic (Luangwa , chongwe)</b>	
Low consumption	70,000
Medium consumption	210,000
High consumption	280,000

#### **LUSAKA WATER AND SEWERAGE COMPANY - OTHER CHARGES – ALL TOWNS**

	<b>2012</b>
	AMOUNT (K)
ALL COMMUNAL FACILITIES	12000
<b>CHARGES FOR OTHER SERVICES</b>	
LEAK DETECTION	75,000
RECONNECTION FEE (DOMESTIC)	100,000
RECONNECTION FEE (OTHERS)	300,000
REGISTARTION (DOMESTIC)	0
REGISTARTION (OTHERS)	0
SEWERAGE SURVEY FEE (DOMESTIC)	AT COST
SEWERAGE SURVEY FEE (OTHERS)	AT COST
SEWERAGE CONNECTION FEE (DOMESTIC)	AT COST

SEWERAGE CONNECTION FEE (OTHERS)	500,000
DISCHARGE OF EFFLUENT (PER M <sup>3</sup> )	30,000
METER TESTING FEE	75,000
METER MAINTENACE FEE (DOMESTIC)	8,000
METER MAINTENACE FEE (NON DOMESTIC)	25,000
<b>OTHER CHARGES (WSS ACT SECTION 31 (3))</b>	<b>(K)</b>
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	AS PER WSS ACT
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC)	AS PER WSS ACT
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC)	AS PER WSS ACT
<b>SWER CHARGE</b>	
DOMESTIC	30% OF WATER BILL
OTHERS	45% OF WATER BILL

## CHAMBESHI WATER AND SEWERAEG COMPANY

### METERED CUSTOMERS

#### DOMESTIC

				Approved Tariffs 2012	
<i>Metered Customers</i>					

<i>Consumption Block (in m3)</i>				
0 to 6			1600	1800
6 to 18			1900	2200
18 to 30			2500	2800
Above 30			3500	3800
Kiosk System			1250	1250
Sewerage			30%	30%
<b>NON-DOMESTIC</b>				
<i>Consumption Block (in m3)</i>				
0 to 10			1900	2200
7 to 18			2300	2600
18 to 30			2500	2900
Above 30			3600	3900
Sewerage			40%	40%
<b>UN-METERED CUSTOMERS</b>				
<b>For: Kasama, Mbala, Mpika and Nakonde Districts</b>				
<b>DOMESTIC</b>				
<i>Un-metered Customers</i>				

[illegible]

[illegible]

## CHAMBESHI WATER AND SEWERAGE COMPANY – OTHER CHARGES

[illegible]



Sewerage Connection fee (Commercial)							480,000	
Sewerage Connection fee (Others)							420,000	
<b>Unauthorised Connection Charges</b>								
Unauthorised Connection Charge (Domestic)							As per WSS ACT	
Unauthorised Connection Charge (Commercial)							As per WSS ACT	
Unauthorised Connection Charge (Others)							As per WSS ACT	
<b>Meter Testing</b>								
Meter Testing Fee (Domestic)							50,000	
Meter Testing Fee (Non Domestic)							50,000	
<b>Fixed Charges(Per Month)</b>								
Fixed Charge (Domestic) per month							5,000	
Fixed Charge (Commercial) per month							10,000	
<b>Others Fees</b>								
Replacement of lost meter card							5,000	
Application Form							-	
Customer Details Change							-	
Account Normalising							-	
Water Deposit (Fixed Charge)							(Monthly Charge x 3)	
Water Deposit (Metered)							200,000	
<b>Bulk water sales</b>								
(0-100m³)							5,000	

# NORTH WESTERN WATER AND SEWERAGE COMPANY

		Approved Tariffs 2012			
<b>I) Customer Service Fee</b> (all centres, all customers except kiosks)		<b>6500</b>			
<b>II) Water Supply</b>					
<b>Metered Customers</b>					
<i>Consumption Block (in m3)</i>					
<b>SOLWEZI TOWN ONLY</b>					
<b>Households at connections</b>					
1 to 6		2,530			
7 to 20		3,921			
20 to 35					
35 plus		6,578			
<b>Bulk Water Supply (Kasanshi Mine)</b>		3000			
<b>Kiosk System</b>					
Households at kiosks		2,000			
Price per 20 litre container (ZMK)					
Vendor commission (%)					
Company to kiosk vendor					
Vendor commission (ZMK)					
<b>Non-domestic customers</b>					
1 - 35		5,686.			
35 plus		6,348.			
<b>ALL OTHER CENTRES</b>					
<b>Households at connections</b>					
1 to 6		2,530.			
7 to 20		3,542			
21 to 35		5819			
35 plus					
<b>Kiosk System</b>					

Households at kiosks			2,000			
Price per 20 litre container (ZMK)						
Vendor commission (%)						
Company to kiosk vendor						
Vendor commission (ZMK)						
<b>Non-domestic customers</b>						
1 - 35			5600			
35 plus			6300			
<b>Un-metered Customers</b>						
<b>III) Sewerage (to be billed only to customers who receive the service)</b>			40% of WC			
<b>IV) Water and sewerage connections:</b>						
Application fee			0			
Investigation fee:			0			
<i>domestic customers</i>			0			
<i>non-domestic customers</i>			0			
Cost of connection						
domestic customers			250,000			
non-domestic customers			450,000			
<b>V) Vacuum Tanker Service: (per load)</b>						
<i>domestic customers</i>			400,000			
<i>non-domestic customers</i>			450,000			
<b>VI) Water Meter Testing: (charges reimbursable to client if meter to be found defective)</b>						
<b>VII) Other amounts claimable</b>						
<b>Service restoration fee (claimable at installation of a water meter at:</b>						
<i>domestic customers</i>			30,000			
<i>non-domestic customers</i>			75,000			

<b>Security deposit</b> (claimable at installation of a water meter at a new delivery point, also at an existing delivery point when previous meter was uprooted) (all customers except GRZ-customers)							
<i>kiosks</i>							