



**APPROVED
WATER SUPPLY AND
SEWERAGE TARIFFS
FEBRUARY 2019**

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1. NKANA WSC – APPROVED TARIFF SCHEDULE 2019

						Current Tariff 2019
Domestic Metered Customers						
1st block	from	0	to	6	ZMW/m3	4.47
2nd block	from	6	To	30	ZMW/m3	5.92
3rd block	from	30	To	60	ZMW/m3	7.16
4th block	from	60	To	999999	ZMW/m3	9.87
Commercial Metered Customers						
1st block	from	0	to	50	ZMW/m3	9.63
2nd block	from	50	to	500	ZMW/m3	12.22
3rd block	from	500	to	3000	ZMW/m3	16.57
4th block	from	3000	to	999999	ZMW/m3	19.26
Institutional Metered Customers						
1st block	from	0	To	50	ZMW/m3	7.22
2nd block	from	50	To	500	ZMW/m3	9.78
3rd block	from	500	to	3000	ZMW/m3	14.37
4th block	from	3000	to	999999	ZMW/m3	16.3
Kiosk - Metered						
Domestic					ZMW/m3	5
Public Tap - Metered Customers						
Domestic					ZMW/m3	5
Domestic Un-Metered Customers						
Low					ZMW/m3	118.28
Medium					ZMW/m3	182.63
High					ZMW/m3	366.31
Commercial Un-Metered Customers						
Small					ZMW/m3	416.64
Medium					ZMW/m3	416.64
Large					ZMW/m3	416.64
Institutional Un-Metered Customers						
Small					ZMW/m3	402.75
Medium					ZMW/m3	402.75
Large					ZMW/m3	402.75

OTHER MONETARY CHARGES-NKANA WSC

Current Tariff		
2019		
Sewerage Charge		
% of Domestic water	%	0.2
% of Comm'l/Ind. Water	%	0.4
Sanitation Surcharge		
% of Water only	%	3%
Hire of Vacuum Tanker		
Domestic	ZMW	550.098
Commercial		600.198
Water Bowser		
K25/M3	ZMW	30
Leak Detection Fee		
Domestic	ZMW	100.05
Commercial	ZMW	150
Reconnection Fee		
Domestic	ZMW	75
Non-Domestic	ZMW	150
Security Deposit		
Average Monthly bill	No. of Months	0
Meter Testing Fee		
Domestic	ZMW	65
Non-Domestic	ZMW	65
Water and Sewerage Survey Fees		
Domestic	ZMW	0
Non-Domestic	ZMW	0
Discharge of Effluent (Private Vacuum Tankers)		
	ZMW	165
New Standard Water Connection (network in place)		
Domestic	ZMW	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings
New Standard Sewer Connection (network in place)		
Domestic	ZMW	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings
New Non-Standard Water Connection (new project)		
Domestic	ZMW	40% of project cost
Non-Domestic	ZMW	40% of project cost

New Non-Standard Sewer Connection (new project)		
Domestic	ZMW	40% of project cost
Non-Domestic	ZMW	40% of project cost
Penalty Charges		
Unauthorized Water Connection Fees		
Domestic	ZMW	1000
Non-Domestic	ZMW	2500
Unauthorized Sewer Connection Fees		
Domestic	ZMW	1000
Non-Domestic	ZMW	2500
Fixed Meter Charge		
Domestic	ZMW	10
Non-Domestic	ZMW	20
Vandalism		
	ZMW	As per WSS Act

2. NORTH WESTERN WSC - APPROVED TARIFF SCHEDULE 2019

						Current Tariff	Approved Tariff
SOLWEZI							
Domestic Metered						2018	2019
1st block	from	0	to	6	ZMW/m3	3.76	3.95
2nd block	from	6	to	20	ZMW/m3	5.63	5.91
3rd block	from	20	to	35	ZMW/m3	9.44	9.92
4th block	from	35	to	999999	ZMW/m3	9.44	9.92
OTHER TOWNS							
1st block	from	0	to	6	ZMW/m3	3.51	3.68
2nd block	from	6	to	14	ZMW/m3	4.9	5.14
3rd block	from	14	to	30	ZMW/m3	8.04	8.45
4th block	from	30	to	999999	ZMW/m3	8.19	8.6
Commercial Metered Customers							
SOLWEZI							
1st block	from	0	to	35	ZMW/m3	9.16	9.62
2nd block	from	35	to	999999	ZMW/m3	10.28	10.79
OTHER TOWNS							
1st block	from	0	to	10	ZMW/m3	7.97	8.36
2nd block	from	10	to	999999	ZMW/m3	8.89	9.33
Institutional Metered Customers							
SOLWEZI							
1st block	from	0	to	35	ZMW/m3	9.16	9.62

2nd block	from	35	to	999999	ZMW/m3	10.28	10.79
OTHER TOWNS							
1st block	from	0	to	35	ZMW/m3	8.04	8.44
2nd block	from	35	to	999999	ZMW/m3	8.97	9.42
Kiosk - Metered							
Domestic					ZMW/m3	0.1	0.1

OTHER MONETARY CHARGES- NWWSC

		Current Tariff	Approved Tariff
		2018	2019
Sewerage Charge			
Domestic	%	40.00%	40.00%
Comm'l/Industrial	%	40.00%	40.00%
Sanitation Surcharge			
% of Combined Water	%	2.50%	2.50%
Hire of Vacuum Tanker			
	ZMW	400	400
Water Bowser			
K25/M3	ZMW	0	0
Leak Detection Fee			
	ZMW	50	50
Reconnection Fee			
Domestic	ZMW	50	50
Non-Domestic	ZMW	100	100
Security Deposit			
	Months	0	0
Meter Testing Fee			
Domestic	ZMW	20	20
Non-Domestic	ZMW	20	20
Water and Sewerage Survey Fees			
Domestic	ZMW	0	0
Non-Domestic	ZMW	0	0
Discharge of Effluent (Private Vacuum Tankers)			
	ZMW	150	150
New Standard Water Connection (network in place)			
Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Standard Sewer			

Connection (network in place)			
Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Non-Standard Water Connection (new project)			
Domestic	ZMW	40% of project cost	40% of project cost
Non-Domestic	ZMW	40% of project cost	40% of project cost
New Non-Standard Sewer Connection (new project)			
Domestic	ZMW	40% of project cost	40% of project cost
Non-Domestic	ZMW	40% of project cost	40% of project cost
Penalty Charges			
Unauthorized Water Connection Fees			
Domestic	ZMW	1000	1000
Non-Domestic	ZMW	2500	2500
Unauthorized Sewer Connection Fees			
Domestic	ZMW	1000	1000
Non-Domestic	ZMW	2500	2500
Fixed Meter Charge			
Domestic	ZMW	10	10
Non-Domestic	ZMW	20	20
Costs of Raw Water			
Domestic	ZMW	3	3
Non-Domestic	ZMW	5	5
Vandalism			
	ZMW	As per WSS Act	As per WSS Act

3. MULONGA WSC – APPROVED TARIFFS SCHEDULE – 2019

Category						Current Tariff – 2019
Domestic Metered Customers						2019
1st block	from	-	to	6	ZMW/m ³	4.93
2nd block	from	6	to	30	ZMW/m ³	5.47
3rd block	from	30	to	60	ZMW/m ³	6.72
4th block	from	60	to	999,999	ZMW/m ³	7.97
Commercial Metered Customers						
1st block	from	-	to	50	ZMW/m ³	9.95
2nd block	from	50	to	999,999	ZMW/m ³	13.99
Mine operator						

1st block	from	-	to	50	ZMW/m ³	6.94
2nd block	from	50	to	999,999	ZMW/m ³	9.08
Institutional Metered Customers						
1st block	from	-	to	50	ZMW/m ³	6.96
2nd block	from	50	to	999,999	ZMW/m ³	8.5
Kiosk – Metered					ZMW/m ³	5
Domestic Un-Metered Customers						
Low					ZMW/cust	117
Medium					ZMW/cust	181
High					ZMW/cust	390
Commercial Un-Metered Customers						
Small					ZMW/cust	422
Medium					ZMW/cust	1,386
Large					ZMW/cust	3,176
Institutional Un-Metered Customers						
xSmall					ZMW/cust	169
Medium					ZMW/cust	1,047
Large					ZMW/cust	2,094

OTHER MONETARY CHARGES - MWSC

	Current
	2019
	K
Sewerage charge	
% of Domestic Water	20%
% of Commercial/Industrial Water	40%
Sanitation Surcharge	
% of water bill (for customer categories)	2.50%
SEWER UN-BLOCKING	
Domestic	100
Non Domestic	200
SECURITY DEPOSIT	
	N/A
CHARGES FOR OTHER SERVICES	
HIRE OF VACUUM TANKER (K)	-
WATER BOWSER (K)	K25/m ³
LEAK DETECTION (K)	80
RECONNECTION FEE (DOMESTIC) (K)	50
RECONNECTION FEE (OTHERS) (K)	100
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings

	only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)	
Domestic	N/A
Non-domestic	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M³) (K)	
	150
METER TESTING FEE	
Domestic	50
Non-domestic	100
FIXED METER CHARGE (K)	
Domestic	10
Non-domestic	20
COSTS OF RAW WATER (K)	
Domestic	3
Non-domestic	4.3
OTHER CHARGES (WSS ACT SECTION 31 (3))	
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	
VANDALISM	

4. LUSAKA WSC APPROVED TARIFFS SCHEDULE 2019

					Current Tariffs	Approved Tariffs
Domestic Metered Customers						
LUSAKA					May 2018	2019
1st block	-	to	6	ZMW/m ³	5.65	5.93
2nd block	6	to	30	ZMW/m ³	6.79	7.12
3rd block	30	to	100	ZMW/m ³	7.69	8.08
4th block	100	to	170	ZMW/m ³	9.04	9.49
5th block	170				11.08	11.64
OTHER TOWNS						
KAFUE						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
CHONGWE						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
LUANGWA						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
CHIRUNDU						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	5.43	5.71
3rd block	30	to	100	ZMW/m ³	6.48	6.81
4th block	100	to	170	ZMW/m ³	8.6	9.03
5th block	170			ZMW/m ³	8.6	9.03
Commercial Metered Customers						
LUSAKA						
1st block	-	to	30	ZMW/m ³	10.24	10.96
2nd block	30	to	170	ZMW/m ³	14.14	15.13
3rd block	170			ZMW/m ³	16.09	17.21
KAFUE						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06

3rd block	170			ZMW/m ³	13.12	13.78
4th block	-	to		ZMW/m ³	-	-
5th block	-			ZMW/m ³	-	-
CHONGWE						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06
3rd block	170			ZMW/m ³	13.12	13.78
LUANGWA						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06
3rd block	170			ZMW/m ³	13.12	13.78
CHIRUNDU						
1st block	-	to	30	ZMW/m ³	7.88	8.27
2nd block	30	to	170	ZMW/m ³	9.33	9.8
3rd block	170			ZMW/m ³	11.4	11.97
Kiosk - Metered Domestic				ZMW/m ³	5	5
Public Tap - Metered Domestic				ZMW/m ³	5	5
DOMESTIC UNMETERED CUSTOMERS						
LUSAKA						
Low				ZMW/m ³	76	76
Medium				ZMW/m ³	148	148
High				ZMW/m ³	329	329
OTHER TOWNS						
Low				ZMW/m ³	47	47
Medium				ZMW/m ³	70	70
High				ZMW/m ³	87	87
CHONGWE						
Low				ZMW/m ³	43	43
Medium				ZMW/m ³	57	57
High				ZMW/m ³	100	100
LUANGWA						
Low				ZMW/m ³	43	43
Medium				ZMW/m ³	57	57
High				ZMW/m ³	100	100
CHIRUNDU						
Low				ZMW/m ³	55	55
Medium				ZMW/m ³	85	85
High				ZMW/m ³	150	150
COMMERCIAL UNMETERED CUSTOMERS						
LUSAKA						
Small				ZMW/m ³	897	942
Medium				ZMW/m ³	1,495	1,570
Large				ZMW/m ³	5,233	5,494

OTHER TOWNS			
KAFUE			
Small	ZMW/m ³	159	167
Medium	ZMW/m ³	457	480
Large	ZMW/m ³	1,729	1,816
CHONGWE			
Small	ZMW/m ³	151	158
Medium	ZMW/m ³	414	435
Large	ZMW/m ³	546	574
LUANGWA			
Small	ZMW/m ³	151	158
Medium	ZMW/m ³	414	435
Large	ZMW/m ³	546	574
CHIRUNDU			
Small	ZMW/m ³	647	679
Medium	ZMW/m ³	647	679
Large	ZMW/m ³	647	679
Domestic	ZMW/m ³	5	5

OTHER MONETARY CHARGES – LWSC

	CURRENT	APPROVED
	May 2018	2019
SEWERAGE CHARGE		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	45%	45%
SANITATION CHARGE		
% of water bill (for customer categories)	2.5%	2.5%
Sewer Unblocking		
Domestic	150.00	150.00
Non Domestic	200.00	200.00
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K24/m³	K25/m³
LEAK DETECTION (K)	75.00	75.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	300.00	300.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost

NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M³) (K)	60.00	60.00
METER TESTING FEE		
Domestic	75.00	75.00
Non-domestic	75.00	75.00
FIXED METER CHARGE (K)		
Domestic	8.00	10.00
Non-domestic	25.00	25.00
COSTS OF RAW WATER (K)		
Domestic	-	2.50
Non-domestic	-	5.00

5. LUAPULA WSC APPROVED TARIFF SCHEDULE 2019

						Current
Domestic Metered Customers (Pre/Post Paid) MANSA DISTRICT						Feb 2019
1 st Block	From	-	to	6	m3/m	5.34
2 nd Block	From	6	to	14	m3/m	7.72
3 rd Block	From	14	to	30	m3/m	9.70
4 th Block	From	30	to	-	m3/m	9.19
Domestic Metered Customers (Pre/Post Paid) OTHER DISTRICT						Feb 2019
1 st Block	From	-	to	6	m3/m	4.59
2 nd Block	From	6	to	14	m3/m	6.64
3 rd Block	From	14	to	30	m3/m	8.34
4 th Block	From	30	to	-	m3/m	7.9
Commercial Metered Customers (Pre/Post Paid) MANSA DISTRICT						
1 st Block	From	-	to	10	m3/m	10.45
2 nd Block	From	10	to	9999	m3/m	12.33
Institutional Metered Customers (Pre/Post Paid) MANSA DISTRICT						
1 st Block	From	-	to	10	m3/m	7.97
2 nd Block	From	10	to	40	m3/m	9.56
Commercial Metered Customers (Pre/Post Paid) OTHER DISTRICTS						
1 st Block	From	-	to	10	m3/m	8.90
2 nd Block	From	10	to	9999	m3/m	10.5
Institutional Metered Customers (Pre/Post Paid) MANSA DISTRICT						
1 st Block	From	-	to	10	m3/m	6.79
2 nd Block	From	10	to	9999	m3/m	8.14
Kiosk and Public Taps – Metered					m3/m	5
Fixed Charges						
Households					K/month	20
Commercial entities					K/month	30
Institutional entities					K/month	30

SANITATION TARIFF						Current
Domestic Metered Customers (Pre/Post Paid) - MANSA DISTRICT						Feb 2019
1 st Block	From	-	to	6	m3/m	0.2
2 nd Block	From	6	to	14	m3/m	0.2
3 rd Block	From	14	to	30	m3/m	0.2
4 th Block	From	30	to	-	m3/m	0.2
Domestic Metered Customers (Pre/Post Paid) – OTHER DISTRICT						Feb 2019
1 st Block	-	to	6	-	m3/m	0.2
2 nd Block	6	to	14	6	m3/m	0.2
3 rd Block	14	to	30	14	m3/m	0.2
4 th Block	30	to	-	30	m3/m	0.2
Commercial Metered Customers (Pre/Post Paid)						
1 st Block	From	-	To	10	m3/m	4.29
2 nd Block	From	10	To	40	m3/m	5.01
Institutional Metered Customers (Pre/Post Paid)						
1 st Block	From	-	To	10	m3/m	3.17
2 nd Block	From	10	To	40	m3/m	3.80

Other Charges

	Current Tariff
	2019
SEWER UNBLOCKING	
Domestic	100
Non domestic	150
HIRE OF VACUUM TANKER (K)	
Domestic	600 plus K3/km for distance above 30km
Non Domestic	700 plus K3/km for distance above 30km
WATER BOWSER	25/m3 plus K3/km for distance above 30km
LEAK DETECTION (K)	
Domestic	60
Non Domestic	100

RECONNECTION FEE (DOMESTIC) (K)	75
RECONNECTION FEE (OTHERS) (K)	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150
METER TESTING FEE	
Domestic	60
Non-domestic	100
FIXED METER CHARGE (K)	
Domestic	10
Non-domestic	25
COSTS OF RAW WATER (K/M³)	
Domestic	3.5
Non-domestic	5
OTHER CHARGES (WSS ACT SECTION 31 (3))	
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE (Non Domestic) (K)	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Non Domestic) (K)	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT

6. KAFUBU WSC – APPROVED TARIFF SCHEDULE 2019

						Current Tariffs	Approved Tariffs
						April 2018	2019
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.12	4.45
2nd block	from	6	to	15	ZMW/m ³	4.67	5.04
3rd block	from	>		15	ZMW/m ³	6.24	6.74
Commercial Metered Customers							
1st block	from	-	to	30	ZMW/m ³	6.93	7.76
2nd block	from	30	to	170	ZMW/m ³	9.55	10.69
3rd block	from	170		999,999	ZMW/m ³	13.22	14.80
Institutional Metered Customers							
1st block	from	-	to	30	ZMW/m ³	6.45	7.23
2nd block	from	30	to	170	ZMW/m ³	8.61	9.64
3rd block	from	170		999,999	ZMW/m ³	11.96	13.39
Kiosk - Metered							
Domestic					ZMW/m ³	5.000	5.000
Domestic Un-metered Customers							
Low					ZMW/cust	62	69
Medium					ZMW/cust	146	161
High					ZMW/cust	282	310
Commercial Un-metered Customers							
Small					ZMW/cust	537	564
Medium					ZMW/cust	0	0
Large					ZMW/cust	0	0
Institutional Un-metered Customers							
Small					ZMW/cust	537	564
Medium					ZMW/cust	0	0
Large					ZMW/cust	0	0

OTHER MONETARY CHARGES- KWSC

	Current	Approved
	April 2018	2019
	K	K
Sewerage charge		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	45%	45%
Sanitation Surcharge		
% of water bill (for customer categories)	2.5%	2.5%
Sewer unblocking		
Domestic	-	150.00
Non Domestic	-	200.00
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	N/A

CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K20/m ³	K25/m ³
LEAK DETECTION (K)	50.00	50.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	350.00	350.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150.00	150.00
METER TESTING FEE		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	6.00	10.00
Non-domestic	18.00	20.00
COSTS OF RAW WATER (K)		
Domestic	-	3.00
Non-domestic	-	4.20

OTHER CHARGES (WSS ACT SECTION 31 (3))		
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	1,521.00	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	4,320.00	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC)	1,331.00	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	4,320.00	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

7. WESTERN WSC- APPROVED TARIFF SCHEDULE – 2019-2021

							Current	Approved	Approved
WATER TARIFF							2019	2020	2021
Metered Customers									
Households									
	1st block	-	to	6	m3	K	5.21	5.96	7.47
	2nd block	6	to	15	m3	K	7.59	8.69	10.7
	3rd block	15	to	30	m3	K	9.12	10.94	13.71
	4th block	30	to	60	m3	K	9.98	11.97	15
	5 th block	60		-	m3	K	10.43	12.5	15.67
Commercial									
	1st block	-	to	10	m3	K	7.31	8.77	10.99
	2nd block	10	to	40	m3	K	10.06	12.06	15.12
	3rd block	40	to	-	m3	K	11.78	14.12	17.7
Institutional									
	1st block	-	to	10	m3	K	7.2	8.63	10.82
	2nd block	10	to	40	m3	K	9.66	11.58	14.52
	3rd block	40	to	-	m3	K	10.87	13.04	16.34
Kiosks and public taps						K	5	5	5
Unmetered Customers									
	Small	25				K/month	137	-	-
	Medium	30				K/month	171	-	-
	Large	30				K/month	200	-	-
Commercial									
	Small	50				K/month	384	-	-
	Medium	80				K/month	588	-	-
	Large	80				K/month	688	-	-
Institutional									
	Low	50				K/month	374	-	-
	Medium	80				K/month	565	-	-
	High	80				K/month	631	-	-
Meter Charge/Month									

	Households				ZMW/month	10	10	12.5
	Commercial				ZMW/month	25	25	25
	Institutional				ZMW/month	25	25	25

SANITATION TARIFF						Current	Approved	Approved
						2019	2020	2021
Customers billed based on 80% of Metered Water Consumption								
Households								
	1st block	-	m3/m	6	ZMW/ m3	0.9	1	1.1
	2nd block	6	m3/month to	15	ZMW/ m3	1.5	1.6	1.8
	3rd block	15	m3/month to	30	ZMW/ m3	1.7	1.9	2.1
	4th block	30	m3/month to	60	ZMW/ m3	1.9	2.1	2.3
	5 th block	60	m3/month to	-	ZMW/ m3	2	2.2	2.4
Commercial								
	1st block	-	m3/m	10	ZMW/ m3	1.4	1.5	1.7
	2nd block	10	m3/m	40	ZMW/ m3	1.9	2.1	2.3
	3rd block	40	m3/m	-	ZMW/ m3	2.2	2.5	2.7
Institutional								
	1st block	-	m3/m	10	ZMW/ m3	1.4	1.5	1.7
	2nd block	10	m3/m	40	ZMW/ m3	1.8	2	2.2
	3rd block	40	m3/m	-	ZMW/ m3	2.1	2.3	2.5
Customers billed based on Unmetered Water Consumption								
Households								
	Small	25	m3/m		ZMW/ m3	1.4	1.5	1.6
	Medium	30	m3/m		ZMW/ m3	1.5	2.5	4.1
	Large	30	m3/m		ZMW/ m3	1.7	1.9	2.1
Commercial								

	Small	50	m3/m		ZMW/ m3	1.5	1.7	1.8
	Medium	80	m3/m		ZMW/ m3	2.1	2.3	2.5
	Large	80	m3/m		ZMW/ m3	2.5	2.7	2.9
Institutional								
	Small	50	m3/m		ZMW/ m3	1.5	1.6	1.8
	Medium	80	m3/m		ZMW/ m3	2	2.2	2.4
	Large	80	m3/m		ZMW/ m3	2.3	2.5	2.7

OTHER MONETARY CHARGES – WWSC

		Current Tariff	Approved Tariff	Approved Tariff
		2019	2020	2021
SANITATION SURCHARGE	% of water bill	0	0	0
UNBLOCKING OF SEWER LINE				
Domestic	K	100	100	120
Non Domestic	K	150	150	180
HIRE OF VACUUM TANKER				
Domestic	K	K570 plus K3/km for distance above 30km	K570 plus K3/km for distance above 30km	K570 plus K3/km for distance above 30km
Non Domestic	K	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km
WATER BOWSER	K	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km

LEAK DETECTION (DOMESTIC)	K	60	60	60
LEAK DETECTION (NON-DOMESTIC)	K	100	100	100
RECONNECTION FEE (DOMESTIC)	K	75	75	75
RECONNECTION FEE (NON DOMESTIC)	K	200	200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE)				
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE)				
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT)				
Domestic		40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)
Non-domestic		40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT)				
Domestic		40% of total cost of the project	40% of total cost of the project	40% of total cost of the project
Non-domestic		40% of total cost of the project	40% of total cost of the project	40% of total cost of the project
DISCHARGE OF EFFLUENT BY PRIVATE VACUUM TANKERS				
Domestic	K	25/m ³	25/m ³	30/m ³

Non Domestic	K	30/m ³	30/m ³	35/m ³
METER TESTING FEE				
Domestic	K	60	80	85
Non-domestic	K	10	0	100
RAW WATER TARIFF				
Domestic	K/m ³	3.5	3.5	3.5
Non-domestic	K	5	5	5
SEWERAGE CHARGE FOR CUSTOMERS WITHOUT WATER SUPPLY		Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic
OTHER CHARGES (WSS ACT SECTION 31)				
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM		AS PER WSS ACT	AS PER WSS ACT	AS PER WSS ACT

8. SOUTHERN WSC APPROVED TARIFF SCHEDULE 2019-2020

				Current 2019 Tariffs	Approved 2020 Tariffs
Domestic Metered Customers					
1st block	-	6	ZMW/m3	4.87	5.12
2nd block	6	20	ZMW/m3	7.2	7.56
3rd block	20	50	ZMW/m3	8.57	9
4th block	50	999,999	ZMW/m3	9.89	10.38
Commercial Metered Customers					
1st block	-	50	ZMW/m3	10.08	10.58
2nd block	50	100	ZMW/m3	12.01	12.61
3rd block	100	150	ZMW/m3	13.94	14.64
4th block	150	999,999	ZMW/m3	15.31	16.08
5th block	999,999		ZMW/m3		
Institutional Metered Customers					
1st block	-	50	ZMW/m3	8.88	9.33
2nd block	50	100	ZMW/m3	11.29	11.85
3rd block	100	150	ZMW/m3	12.25	12.86
4th block	150	999,999	ZMW/m3	13.29	13.96
Kiosk - Metered					
Domestic			ZMW/m3	5	5
Domestic Un-Metered Customers					
Small Towns					
Low			ZMW/cust	115	123
Medium			ZMW/cust	144	150
High			ZMW/cust	199	209
Big Towns					
Low			ZMW/cust	138	147
Medium			ZMW/cust	184	192
High			ZMW/cust	251	264
Commercial Un-Metered Customers					
Small			ZMW/cust	894	939
Medium			ZMW/cust		
Large			ZMW/cust	973	1,021
Institutional Un-Metered Customers					
Small			ZMW/cust	709	744
Medium			ZMW/cust		
Large			ZMW/cust	774	813
Public Tap - UnMetered					
Domestic			ZMW/cust	323	956

OTHER MONETARY CHARGES - SWSC

	Current Tariff	Approved Tariff
	2019	2020
SEWERAGE CHARGE		
% of Domestic Water	20%	20%
% of Commercial/Industrial Water	20%	20%
SEWERAGE UNBLOCKING(K)		
	100	100
SANITATION SURCHARGE		
% of water	2.5	2.5
SECURITY DEPOSIT (months)	-	-
HIRE OF VACUUM TANKER (K)		
Domestic		
Commercial		
Mobilisation Cost	-	-
WATER BOWSER (K)		
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	50	50
RECONNECTION FEE (OTHERS) (K)	200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (%)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost

WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	K150	K200
Domestic	70	70
Non-domestic	140	140
METER TESTING FEE		
Domestic	35	35
Non-domestic	50	50
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
METER SEPARATION		
COSTS OF RAW WATER (K)		
Domestic	N/A	N/A
Non-domestic	As per MoU	As per MoU
OTHER CHARGES (WSS ACT SECTION 31 (3))		
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Water Connection/ Reconnection Charge (Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Vandalism	AS PER WSS ACT	AS PER WSS ACT

9. LUKANGA WSC APPROVED TARIFFS SCHEDULE 2019-2021

WATER TARIFFS									
Metered Customers							2019	2020	2021
Households									
	1st block	-	to	6	m3	K/m3	4.8	5.75	6.9
	2nd block	6	to	15	m3	K/m3	5.72	6.55	7.5
	3rd block	15	to	30	m3	K/m3	6.59	7.91	9.5
	4th block	30	to	>	m3	K/m3	8.51	10.21	12.2
Commercial									
	1st block	-		30	m3	K/m3	9.11	10.93	13.1
	2nd block	30		170	m3	K/m3	9.83	11.79	13.2
	3rd block	170		-	m3	K/m3	12.8	15.37	17.6
Institutional									
	1st block	-		30	m3	K/m3	7.7	9.2	11
	2nd block	30		170	m3	K/m3	9.3	11.31	12.95
	3rd block	170		-	m3	K/m3	9.3	11.6	13.3
Kiosks and public taps						K/m3	5	5	5
Unmetered Customers									
							Proposed		
							2019	2020	2021
	Small	25				K/month	130	155	-
	Medium	35				K/month	166	199	-
	Large	50				K/month	203	243	-
Commercial									
	Small	100				K/month	362	434	
	Medium	150				K/month	538	645	-
	Large	200				K/month	964	1,156	-
Institutional									
	Low	100				K/month		562	673
	Medium	150				K/month		849	1,017

	High	200			K/month		1,306	1,637
Meter Charge/Month								
	Households			ZMW/month		10	10	12.5
	Commercial			ZMW/month		25	25	25
	Institutional			ZMW/month		25	25	25

						Current	Approved	Approved
SANITATION TARIFF						2019	2020	2021
Customers billed based on 80% of Metered Water Consumption								
Households								
	1st block	-	6	m3	ZMW/m3	2	2.4	3
	2nd block	6	15	m3	ZMW/m3	2	2.4	3
	3rd block	15	30	m3	ZMW/m3	2	2.4	3
	4th block	30	>	m3	ZMW/m3	2	2.4	3
Commercial								
	1st block	-	30	m3	ZMW/m3	3.2	3.8	4.6
	2nd block	30	170	m3	ZMW/m3	3.4	4.1	4.9
	3rd block	170	-	>	ZMW/m3	4.1	4.9	5.9
Institutional								
	1st block	-	30	m3	ZMW/m3	3.1	3.7	4.4
	2nd block	30	170	m3	ZMW/m3	3.3	3.9	4.7
	3rd block	170	-	>	ZMW/m3	3.5	4.2	5.1
Customers billed based on Unmetered Water Consumption								
Households								
	Small	25			ZMW/m3	2	2.4	3
	Medium	35			ZMW/m3	2	2.4	3
	Large	50			ZMW/m3	2	2.4	3
Commercial								
	Small	100			ZMW/m3	3.2	3.8	4.6
	Medium	150			ZMW/m3	3.4	4.1	4.9

	Large	200			ZMW/ m3	4.1	4.9	5.9
Institutional								
	Small	100			ZMW/ m3	3.1	3.7	4.4
	Medium	150			ZMW/ m3	3.3	3.9	4.7
	Large	200			ZMW/ m3	3.5	4.2	5.1

OTHER MONETARY CHARGES - LGWSC

		Current	Approved	Approved
		Tariff	Tariff	Tariff
		2019	2020	2021
SANITATION SURCHARGE	% of water bill	2.50%	2.50%	2.50%
UNBLOCKING OF SEWER LINE				
Domestic	K	100	100	120
Non Domestic	K	150	150	180
HIRE OF VACUUM TANKER				
Domestic	K	K550 plus K3/km for distance above 30km	K550 plus K3/km for distance above 30km	K550 plus K3/km for distance above 30km
Non Domestic	K	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km
WATER BOWSER	K	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km
LEAK DETECTION (DOMESTIC)	K	120	120	120
LEAK DETECTION (NON-DOMESTIC)	K	150	150	150
RECONNECTION FEE (DOMESTIC)	K	100	120	120
RECONNECTION FEE (NON DOMESTIC)	K	260	280	280
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE)				
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus	Cost of 12m pipe plus	Cost of 12m pipe plus

		associated fittings	associated fittings	associated fittings
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE)				
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT)				
Domestic		40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)
Non-domestic		40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT)				
Domestic		40% of total cost of the project	40% of total cost of the project	40% of total cost of the project
Non-domestic		40% of total cost of the project	40% of total cost of the project	40% of total cost of the project
DISCHARGE OF EFFLUENT BY PRIVATE VACUUM TANKERS				
Domestic	K	K20/m ³	K20/m ⁴	K20/m ⁵
Non Domestic	K	K25/m ³	K25/m ⁴	K25/m ⁵
Emptying Charge for onsite sanitation- Domestic (Optional)	K	K20/month	K20/month	K20/month
Emptying Charge for onsite sanitation -Non Domestic (Optional)	K	K30/month	K30/month	K30/month
METER TESTING FEE				
Domestic	K	60	60	60
Non-domestic	K	100	100	100
RAW WATER TARIFF				
Domestic	K	3.5	3.5	3.5
Non-domestic	K	5	5	5
SEWERAGE CHARGE FOR CUSTOMERS WITHOUT WATER SUPPLY		Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic
OTHER CHARGES (WSS ACT SECTION 31)				

UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM		AS PER WSS ACT	AS PER WSS ACT	AS PER WSS ACT

10. EASTERN WSC APPROVED TARIFF SCHEDULE 2019 -2020

				Current Tariffs	Approved Tariffs
				2019	2020
Domestic Metered Customers					
1st block	0	6	K/m ³	6.04	6.35
2nd block	6	20	K/m ³	8.97	9.42
3rd block	20	40	K/m ³	12.02	12.62
4th block	40	-	K/m ³	13.5	14.17
Commercial Metered Customers					
1st block	0	6	K/m ³	10.12	10.63
2nd block	6	30	K/m ³	14.38	15.1
3rd block	30	-	K/m ³	15.41	16.18
Small Institutional Metered Customers					
1st block	0	6	K/m ³	9.96	10.45
2nd block	6	30	K/m ³	15.09	15.85
3rd block	30	-	K/m ³	15.75	16.54
Big Institutional Metered Customers					
1st block	0	6	K/m ³	10.58	11.1
2nd block	6	30	K/m ³	15.75	16.54
3rd block	30	-	K/m ³	16.41	17.23
Kiosk - Metered					
Domestic			K/m ³	5	5

OTHER MONETARY CHARGES – EWSC

	Current Tariff	Approved Tariff
	2019	2020
SEWERAGE CHARGE		
% of Domestic Water	20%	20%
% of Commercial/Industrial Water	30%	30%
SEWERAGE UNBLOCKING (K)		
	100	100
SANITATION SURCHARGE		
% of water	-	-
SECURITY DEPOSIT (months)	-	-
HIRE OF VACUUM TANKER (K)		
Domestic	572.00 plus K3/km for distances over 30km	572.00 plus K3/km for distances over 30km
Commercial	572.00 plus K3/km for distances over 30km	572.00 plus K3/km for distances over 30km
WATER BOWSER (K)	K25/m ³ plus K3/km for distances over 30km	K25/m ³ plus K3/km for distances over 30km
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	50	50
RECONNECTION FEE (OTHERS) (K)		
Non Domestic	110	110
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost

WATER AND SEWERAGE SURVEY FEE (K)		
Domestic		N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)		
Domestic	70	70
Non-domestic	140	140
METER SEPARATION	At cost of materials only (excluding meter)	At cost of materials only (excluding meter)
METER TESTING FEE		
Domestic	30	30
Non-domestic	50	50
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	6.46	8.33
Non-domestic	10.01	13.01
OTHER CHARGES (WSS ACT SECTION 31 (3))		
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Vandalism	AS PER WSS ACT	AS PER WSS ACT

11. CHAMBESHI WSC APPROVED TARIFF SCHEDULE 2019

Category						Current Tariffs	Approved Tariffs
						Jan 2018	2019
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.40	4.93
2nd block	from	6	to	10	ZMW/m ³	5.37	6.02
3rd block	from	10	to	15	ZMW/m ³	6.83	7.65
4th block	from	15	to	999999	ZMW/m ³	9.21	10.31
Commercial Metered Customers							
1st block	from	-	to	10	ZMW/m ³	5.79	6.49
2nd block	from	10	to	999999	ZMW/m ³	6.83	7.72
Institutional Metered Customers							
1st block	from	-	to	10	ZMW/m ³	4.97	5.57
2nd block	from	10	to	999999	ZMW/m ³	6.54	7.39
Kiosk - Metered					ZMW/m ³	5.00	5.00
Domestic Un-Metered Customers							
Low					ZMW/cust	98	107
Medium					ZMW/cust	174	191
High					ZMW/cust	256	282
Commercial Un-Metered Customers							
Small					ZMW/cust	624	705
Medium					ZMW/cust	979	1,106
Large					ZMW/cust	1,958	2,212
Institutional Un-Metered Customers							
Small					ZMW/cust	536	600
Medium					ZMW/cust	839	940
Large					ZMW/cust	1667	1,868

OTHER MONETARY CHARGES - CHWSC

	Current Tariffs	APPROVED
	Jan 2018	2019
SEWERAGE CHARGE		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	40%	40%
SANITATION CHARGE		
% of water bill (for customer categories)	N/A	N/A
UNBLOCKING OF SEWER LINE		
Domestic (K)	100	100
Non Domestic (K)	150	150
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		

HIRE OF VACUUM TANKER (K)	520	520
WATER BOWSER (K)	25/m³	25/m3
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	80	80
RECONNECTION FEE (OTHERS) (K)	150	150
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	-	-
Non-domestic	-	-
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER m³) (K)		
Domestic	20	20
Non Domestic	30	30
METER TESTING FEE (K)		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	2.50	2.50
Non-domestic	3.80	3.80
Sewerage Charge on Customers not with Water Supply	Number of sewer connections by 20% of fixed water charge per category	
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
VANDALISM	AS PER WSS ACT	