



**APPROVED
WATER SUPPLY AND
SEWERAGE TARIFFS
MAY 2018**

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1. NKANA WSC – APPROVED TARIFF SCHEDULE 2018-2019

						CURRENT TARIFFS	APPROVED TARIFFS
						March 2018	2019
Domestic Metered Customers							
1st block	from	0	to	6	ZMW/m3	4.07	4.47
2nd block	from	6	to	30	ZMW/m3	5.39	5.92
3rd block	from	30	to	60	ZMW/m3	6.51	7.16
4th block	from	60	to	999999	ZMW/m3	8.98	9.87
Commercial Metered Customers							
1st block	from	0	to	50	ZMW/m3	9.17	9.63
2nd block	from	50	to	500	ZMW/m3	11.64	12.22
3rd block	from	500	to	3000	ZMW/m3	15.78	16.57
4th block	from	3000	to	999999	ZMW/m3	18.35	19.26
Institutional Metered Customers							
1st block	from	0	to	50	ZMW/m3	6.88	7.22
2nd block	from	50	to	500	ZMW/m3	9.31	9.78
3rd block	from	500	to	3000	ZMW/m3	13.69	14.37
4th block	from	3000	to	999999	ZMW/m3	15.52	16.30
Kiosk - Metered							
Domestic					ZMW/m3	5.00	5.00
Public Tap - Metered Customers							
Domestic					ZMW/m3	5.00	5.00
Domestic Un-Metered Customers							
Low					ZMW/m3	107.53	118.28
Medium					ZMW/m3	166.03	182.63
High					ZMW/m3	333.01	366.31
Commercial Un-Metered Customers							
Small					ZMW/m3	378.77	416.64
Medium					ZMW/m3	378.77	416.64
Large					ZMW/m3	378.77	416.64
Institutional Un-Metered Customers							
Small					ZMW/m3	366.14	402.75
Medium					ZMW/m3	366.14	402.75
Large					ZMW/m3	366.14	402.75

OTHER MONETARY CHARGES-NKANA WSC

		Current Jan 2018	2018	2019
Sewerage Charge				
% of Domestic water	%	0.2	0.2	0.2
% of Comm'l/Ind. Water	%	0.4	0.4	0.4
Sanitation Surcharge				
% of Water only	%	3%	3%	3%
Hire of Vacuum Tanker				
Domestic	ZMW	550.098	550.098	550.098
Commercial		600.198	600.198	600.198
Water Bowser				
K25/M3	ZMW	30	30	30
Leak Detection Fee				
Domestic	ZMW	100.05	100.05	100.05
Commercial	ZMW	150	150	150
Reconnection Fee				
Domestic	ZMW	75	75	75
Non-Domestic	ZMW	150	150	150
Security Deposit				
Average Monthly bill	No. of Months	0	0	0
Meter Testing Fee				
Domestic	ZMW	65	65	65
Non-Domestic	ZMW	65	65	65
Water and Sewerage Survey Fees				
Domestic	ZMW	0	0	0
Non-Domestic	ZMW	0	0	0
Discharge of Effluent (Private Vacuum Tankers)				
	ZMW	165	165	165
New Standard Water Connection (network in place)				
Domestic	ZMW	Cost of 12m pipe plus associated fittings		
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings		
New Standard Sewer Connection (network in place)				
Domestic	ZMW	Cost of 12m pipe plus associated fittings		
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings		
New Non-Standard Water Connection (new project)				
Domestic	ZMW	40% of project cost		
Non-Domestic	ZMW	40% of project cost		
New Non-Standard Sewer Connection (new project)				
Domestic	ZMW	40% of project cost		
Non-Domestic	ZMW	40% of project cost		
Penalty Charges				
Unauthorized Water Connection Fees				
Domestic	ZMW	1000	1000	1000
Non-Domestic	ZMW	2500	2500	2500

Unauthorized Sewer Connection Fees				
Domestic	ZMW	1000	1000	1000
Non-Domestic	ZMW	2500	2500	2500
Fixed Meter Charge				
Domestic	ZMW	10	10	10
Non-Domestic	ZMW	20	20	20
Vandalism				
	ZMW	As per WSS Act		



2. NORTH WESTERN WSC - APPROVED TARIFF SCHEDULE 2018-2019

						CURRENT TARIFFS	APPROVED TARIFFS	
SOLWEZI								
Domestic Metered						May 2018	2018	2019
1st block	from	0	to	6	ZMW/m3	3.55	3.76	3.95
2nd block	from	6	to	20	ZMW/m3	5.31	5.63	5.91
3rd block	from	20	to	35	ZMW/m3	8.91	9.44	9.92
4th block	from	35	to	999999	ZMW/m3	8.91	9.44	9.92
OTHER TOWNS								
1st block	from	0	to	6	ZMW/m3	3.31	3.51	3.68
2nd block	from	6	to	14	ZMW/m3	4.62	4.90	5.14
3rd block	from	14	to	30	ZMW/m3	7.59	8.04	8.45
4th block	from	30	to	999999	ZMW/m3	7.73	8.19	8.60
Commercial Metered Customers								
SOLWEZI								
1st block	from	0	to	35	ZMW/m3	8.64	9.16	9.62
2nd block	from	35	to	999999	ZMW/m3	9.70	10.28	10.79
OTHER TOWNS								
1st block	from	0	to	10	ZMW/m3	7.51	7.97	8.36
2nd block	from	10	to	999999	ZMW/m3	8.38	8.89	9.33
Institutional Metered Customers								
SOLWEZI								
1st block	from	0	to	35	ZMW/m3	8.64	9.16	9.62
2nd block	from	35	to	999999	ZMW/m3	9.70	10.28	10.79
OTHER TOWNS								
1st block	from	0	to	35	ZMW/m3	7.51	8.04	8.44
2nd block	from	35	to	999999	ZMW/m3	8.38	8.97	9.42
Kiosk - Metered								
Domestic					ZMW/m3	0.10	0.10	0.10

OTHER MONETARY CHARGES- NWWSC

		Jan 2018	2018	2019
Sewerage Charge				
Domestic	%	40.0%	40.0%	40.0%
Comm'l/Industrial	%	40.0%	40.0%	40.0%
Sanitation Surcharge				
% of Combined Water	%	2.5%	2.5%	2.5%
Hire of Vacuum Tanker				
	ZMW	400	400	400
Water Bowser				
K25/M3	ZMW	0	0	0

Leak Detection Fee				
	ZMW	50	50	50
Reconnection Fee				
Domestic	ZMW	50	50	50
Non-Domestic	ZMW	100	100	100
Security Deposit				
	Months	0	0	0
Meter Testing Fee				
Domestic	ZMW	20	20	20
Non-Domestic	ZMW	20	20	20
Water and Sewerage Survey Fees				
Domestic	ZMW	0	0	0
Non-Domestic	ZMW	0	0	0
Discharge of Effluent (Private Vacuum Tankers)				
	ZMW	150	150	150
New Standard Water Connection (network in place)				
Domestic	ZMW	Cost of 12m pipe plus associated fittings		
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings		
New Standard Sewer Connection (network in place)				
Domestic	ZMW	Cost of 12m pipe plus associated fittings		
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings		
New Non-Standard Water Connection (new project)				
Domestic	ZMW	40% of project cost		
Non-Domestic	ZMW	40% of project cost		
New Non-Standard Sewer Connection (new project)				
Domestic	ZMW	40% of project cost		
Non-Domestic	ZMW	40% of project cost		
Penalty Charges				
Unauthorized Water Connection Fees				
Domestic	ZMW	1000	1000	1000
Non-Domestic	ZMW	2500	2500	2500
Unauthorized Sewer Connection Fees				
Domestic	ZMW	1000	1000	1000
Non-Domestic	ZMW	2500	2500	2500
Fixed Meter Charge				
Domestic	ZMW	10	10	10
Non-Domestic	ZMW	20	20	20
Costs of Raw Water				
Domestic	ZMW	3	3	3
Non-Domestic	ZMW	5	5	5
Vandalism				
	ZMW	As per WSS Act		

3. MULONGA WSC – APPROVED TARIFFS SCHEDULE – 2018-2019

Category						Current Tariffs	Approved Tariffs
Domestic Metered Customers						Jan 2018	2019
1st block	from	-	to	6	ZMW/m ³	4.40	4.93
2nd block	from	6	to	30	ZMW/m ³	4.89	5.47
3rd block	from	30	to	60	ZMW/m ³	6.00	6.72
4th block	from	60	to	999,999	ZMW/m ³	7.12	7.97
Commercial Metered Customers							
1st block	from	-	to	50	ZMW/m ³	8.88	9.95
2nd block	from	50	to	999,999	ZMW/m ³	12.49	13.99
Mine operator							
1st block	from	-	to	50	ZMW/m ³	6.20	6.94
2nd block	from	50	to	999,999	ZMW/m ³	8.11	9.08
Institutional Metered Customers							
1st block	from	-	to	50	ZMW/m ³	6.21	6.96
2nd block	from	50	to	999,999	ZMW/m ³	7.59	8.50
Kiosk - Metered					ZMW/m ³	5.00	5.00
Domestic Un-Metered Customers							
Low					ZMW/cust	103	117
Medium					ZMW/cust	160	181
High					ZMW/cust	345	390
Commercial Un-Metered Customers							
Small					ZMW/cust	373	422
Medium					ZMW/cust	1,227	1,386
Large					ZMW/cust	2,811	3,176
Institutional Un-Metered Customers							
Small					ZMW/cust	150	169
Medium					ZMW/cust	926	1,047
Large					ZMW/cust	1,853	2,094

OTHER MONETARY CHARGES - MWSC

	CURRENT	APPROVED
	Jan 2018	2019
	K	K
Sewerage charge		
% of Domestic Water	20%	20%
% of Commercial/Industrial Water	40%	40%
Sanitation Surcharge		
% of water bill (for customer categories)	2.5%	2.5%
SEWER UN-BLOCKING		
Domestic	-	100.00
Non Domestic	-	200.00
SECURITY DEPOSIT		
	N/A	N/A

CHARGES FOR OTHER SERVICES			
HIRE OF VACUUM TANKER (K)		-	-
WATER BOWSER (K)		K20/m³	K25/m³
LEAK DETECTION (K)		80.00	80.00
RECONNECTION FEE (DOMESTIC) (K)		50.000	50.000
RECONNECTION FEE (OTHERS) (K)		100.00	100.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)			
Domestic	Cost of 12m pipe and associated fittings only		
Non-domestic	Cost of 12m pipe and associated fittings only		
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)			
Domestic	Cost of 12m pipe and associated fittings only		
Non-domestic	Cost of 12m pipe and associated fittings only		
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)			
Domestic	40% of cost	40% of cost	
Non-domestic	40% of cost	40% of cost	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)			
Domestic	40% of cost	40% of cost	
Non-domestic	40% of cost	40% of cost	
WATER AND SEWERAGE SURVEY FEE (K)			
Domestic	N/A	N/A	
Non-domestic	N/A	N/A	
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M^3) (K)	150.00	150.00	
METER TESTING FEE			
Domestic	50.00	50.00	
Non-domestic	100.00	100.00	
FIXED METER CHARGE (K)			
Domestic	5.00	10.00	
Non-domestic	15.00	20.00	
COSTS OF RAW WATER (K)			
Domestic	0.677	3.00	
Non-domestic	1.814	4.30	
OTHER CHARGES (WSS ACT SECTION 31 (3))			
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption		
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	1,000.00 plus assessed consumption	
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption	2,500.00 plus assessed consumption	
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	1,000.00 plus assessed consumption	
VANDALISM	AS PER WSS ACT	2,500.00 plus assessed consumption	

4. LUSAKA WSC APPROVED TARIFFS SCHEDULE 2018-2019

					Current Tariffs	Approved Tariffs
Domestic Metered Customers						
LUSAKA					May 2018	2019
1st block	-	to	6	ZMW/m ³	5.65	5.93
2nd block	6	to	30	ZMW/m ³	6.79	7.12
3rd block	30	to	100	ZMW/m ³	7.69	8.08
4th block	100	to	170	ZMW/m ³	9.04	9.49
5th block	170				11.08	11.64
OTHER TOWNS						
KAFUE						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
CHONGWE						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
LUANGWA						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	4.3	4.51
3rd block	30	to	100	ZMW/m ³	4.74	4.98
4th block	100	to	170	ZMW/m ³	5.2	5.46
5th block	170			ZMW/m ³	5.88	6.17
CHIRUNDU						
1st block	-	to	6	ZMW/m ³	3.62	3.8
2nd block	6	to	30	ZMW/m ³	5.43	5.71
3rd block	30	to	100	ZMW/m ³	6.48	6.81
4th block	100	to	170	ZMW/m ³	8.6	9.03
5th block	170			ZMW/m ³	8.6	9.03
Commercial Metered Customers						
LUSAKA						
1st block	-	to	30	ZMW/m ³	10.24	10.96
2nd block	30	to	170	ZMW/m ³	14.14	15.13
3rd block	170			ZMW/m ³	16.09	17.21
KAFUE						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06

3rd block	170			ZMW/m ³	13.12	13.78
4th block	-	to		ZMW/m ³	-	-
5th block	-			ZMW/m ³	-	-
CHONGWE						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06
3rd block	170			ZMW/m ³	13.12	13.78
LUANGWA						
1st block	-	to	30	ZMW/m ³	7.73	8.12
2nd block	30	to	170	ZMW/m ³	11.49	12.06
3rd block	170			ZMW/m ³	13.12	13.78
CHIRUNDU						
1st block	-	to	30	ZMW/m ³	7.88	8.27
2nd block	30	to	170	ZMW/m ³	9.33	9.8
3rd block	170			ZMW/m ³	11.4	11.97
Kiosk - Metered Domestic				ZMW/m ³	5	5
Public Tap - Metered Domestic				ZMW/m ³	5	5
DOMESTIC UNMETERED CUSTOMERS						
LUSAKA						
	Low			ZMW/m ³	76	76
	Medium			ZMW/m ³	148	148
	High			ZMW/m ³	329	329
OTHER TOWNS						
	Low			ZMW/m ³	47	47
	Medium			ZMW/m ³	70	70
	High			ZMW/m ³	87	87
CHONGWE						
	Low			ZMW/m ³	43	43
	Medium			ZMW/m ³	57	57
	High			ZMW/m ³	100	100
LUANGWA						
	Low			ZMW/m ³	43	43
	Medium			ZMW/m ³	57	57
	High			ZMW/m ³	100	100
CHIRUNDU						
	Low			ZMW/m ³	55	55
	Medium			ZMW/m ³	85	85
	High			ZMW/m ³	150	150
COMMERCIAL UNMETERED CUSTOMERS						
LUSAKA						
	Small			ZMW/m ³	897	942
	Medium			ZMW/m ³	1,495	1,570
	Large			ZMW/m ³	5,233	5,494

OTHER TOWNS				
KAFUE				
Small	ZMW/m ³		159	167
Medium	ZMW/m ³		457	480
Large	ZMW/m ³		1,729	1,816
CHONGWE				
Small	ZMW/m ³		151	158
Medium	ZMW/m ³		414	435
Large	ZMW/m ³		546	574
LUANGWA				
Small	ZMW/m ³		151	158
Medium	ZMW/m ³		414	435
Large	ZMW/m ³		546	574
CHIRUNDU				
Small	ZMW/m ³		647	679
Medium	ZMW/m ³		647	679
Large	ZMW/m ³		647	679
Domestic	ZMW/m ³		5	5

OTHER MONETARY CHARGES - LWSC

	CURRENT	APPROVED
	May 2018	2019
SEWERAGE CHARGE		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	45%	45%
SANITATION CHARGE		
% of water bill (for customer categories)	2.5%	2.5%
Sewer Unblocking		
Domestic	150.00	150.00
Non Domestic	200.00	200.00
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K24/m³	K25/m³
LEAK DETECTION (K)	75.00	75.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	300.00	300.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M^3) (K)	60.00	60.00
METER TESTING FEE		
Domestic	75.00	75.00
Non-domestic	75.00	75.00
FIXED METER CHARGE (K)		
Domestic	8.00	10.00
Non-domestic	25.00	25.00
COSTS OF RAW WATER (K)		
Domestic	-	2.50
Non-domestic	-	5.00

5. LUAPULA WSC APPROVED TARIFF SCHEDULE 2018

MANSA						Current Tariffs
Domestic Metered						Jan 2018
1st block	from	0	to	6	ZMW/m3	5.33
2nd block	from	6	to	14	ZMW/m3	7.21
3rd block	from	14	to	30	ZMW/m3	9.17
4th block	from	30	to	999999	ZMW/m3	8.21
1st block	from	0	to	6	ZMW/m3	4.19
2nd block	from	6	to	14	ZMW/m3	5.24
3rd block	from	14	to	30	ZMW/m3	7.14
4th block	from	30	to	999999	ZMW/m3	7.26
1st block	from	0	to	10	ZMW/m3	9.75
2nd block	from	10	to	999999	ZMW/m3	11.37
OTHER TOWNS						
1st block	from	0	to	10	ZMW/m3	7.81
2nd block	from	10	to	999999	ZMW/m3	9.37
Institutional Metered Customers						
1st block	from	0	to	20	ZMW/m3	7.19
2nd block	from	20	to	999999	ZMW/m3	8.62
1st block	from	0	to	999999	ZMW/m3	8.05
Domestic					ZMW/m3	6.77
Commercial					ZMW/m3	8.25
Institutional					ZMW/m3	7.58
Domestic					ZMW/m3	5.00

Other Charges

	CURRENT TARIFF
	Jan 2018
SEWERAGE CHARGE	
% of Domestic Water	20%
% of Commercial/Industrial Water	40%
SANITATION SURCHARGE	
% of water	-
SEWER UNBLOCKING	
Domestic	100
Non domestic	150
SECURITY DEPOSIT (months)	N/A
CHARGES FOR OTHER SERVICES	
HIRE OF VACUUM TANKER (K)	600
WATER BOWSER	25/m3
LEAK DETECTION (K)	

	CURRENT TARIFF
	Jan 2018
Domestic	30
Non Domestic	60
RECONNECTION FEE (DOMESTIC) (K)	50
RECONNECTION FEE (OTHERS) (K)	170
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)	
Domestic	N/A
Non-domestic	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	100
METER TESTING FEE	
Domestic	50
Non-domestic	70
FIXED METER CHARGE (K)	
Domestic	10
Non-domestic	20
COSTS OF RAW WATER (K)	
Domestic	3.50
Non-domestic	5.00
OTHER CHARGES (WSS ACT SECTION 31 (3))	
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE (Non Domestic) (K)	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Non Domestic) (K)	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT

6. KAFUBU WSC – APPROVED TARIFF SCHEDULE 2018 - 2019

						Current Tariffs	Approved Tariffs
						April 2018	2019
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.12	4.45
2nd block	from	6	to	15	ZMW/m ³	4.67	5.04
3rd block	from	>		15	ZMW/m ³	6.24	6.74
Commercial Metered Customers							
1st block	from	-	to	30	ZMW/m ³	6.93	7.76
2nd block	from	30	to	170	ZMW/m ³	9.55	10.69
3rd block	from	170		999,999	ZMW/m ³	13.22	14.80
Institutional Metered Customers							
1st block	from	-	to	30	ZMW/m ³	6.45	7.23
2nd block	from	30	to	170	ZMW/m ³	8.61	9.64
3rd block	from	170		999,999	ZMW/m ³	11.96	13.39
Kiosk - Metered							
Domestic					ZMW/m ³	5.000	5.000
Domestic Un-metered Customers							
Low					ZMW/cust	62	69
Medium					ZMW/cust	146	161
High					ZMW/cust	282	310
Commercial Un-metered Customers							
Small					ZMW/cust	537	564
Medium					ZMW/cust	0	0
Large					ZMW/cust	0	0
Institutional Un-metered Customers							
Small					ZMW/cust	537	564
Medium					ZMW/cust	0	0
Large					ZMW/cust	0	0

OTHER MONETARY CHARGES- KWSC

	Current	Approved
	April 2018	2019
	K	K
Sewerage charge		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	45%	45%
Sanitation Surcharge		
% of water bill (for customer categories)	2.5%	2.5%
Sewer unblocking		
Domestic	-	150.00
Non Domestic	-	200.00
SECURITY DEPOSIT	Equivalent to 3 months bill per Customer Category	N/A

CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K20/m ³	K25/m ³
LEAK DETECTION (K)	50.00	50.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	350.00	350.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 10m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150.00	150.00
METER TESTING FEE		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	6.00	10.00
Non-domestic	18.00	20.00
COSTS OF RAW WATER (K)		
Domestic	-	3.00
Non-domestic	-	4.20

OTHER CHARGES (WSS ACT SECTION 31 (3))		
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	1,521.00	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	4,320.00	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC)	1,331.00	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	4,320.00	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

7. WESTERN WSC- APPROVED TARIFF SCHEDULE - 2018

						Current
Domestic Metered Customers						Jan 2018
1 st Block	From	-	to	6	K/m ³	4.56
2 nd Block	From	6		15	K/m ³	6.83
3 rd Block	From	15		30	K/m ³	7.97
4 th Block	From	30		60	K/m ³	8.73
5 th Block	From	>			K/m ³	9.11
Commercial Metered Customers						
1 st Block	From	-		10	K/m ³	6.39
2 nd Block	From	10		60	K/m ³	8.79
3 rd Block	From	60			K/m ³	10.29
Institutional Metered Customers						
1 st Block	From	-		10	K/m ³	6.29
2 nd Block	From	10		40	K/m ³	8.44
3 rd Block	From	40		60	K/m ³	9.50
4 th Block	From	60			K/m ³	9.82
Prepaid Meters						
Domestic						5.06
Institutional						7.59
Commercial						6.96
Kiosk - Metered					K/m ³	5.00
Domestic Un-Metered Customers						
Low					K/cust	173.76
Medium/High					K/cust	210.71
Commercial Un-Metered Customers						
Small					K/cust	573.35
Large					K/cust	716.68
Institutional Un-Metered Customers						
GRZ Institutions						
Small					K/cust	463.05
Large					K/cust	544.76
GRZ Schools						
Small					K/cust	953.33
Large					K/cust	1,906.67
Non-Governmental Organisations						
Small					K/cust	463.05
Large					K/cust	544.76
GRZ Boarding Schools/Hospitals						
Large					K/cust	2,451.43
Churches						
All categories					K/cust	190.67
Public Tap - Unmetered Domestic					K/cust	272.86

OTHER MONETARY CHARGES – WWSC

	Current Tariffs
	Jan 2018
SEWERAGE CHARGE	
% of Domestic Water	20%
% of Commercial/Industrial Water	20%
Sanitation Surcharge	
% of water bill (for customer categories)	N/A
Sewerage un-blocking charge	
Domestic	100.00
Non- domestic	150.00
Security Deposit	
Hire of Vacuum Tanker (k)	
Domestic	570
Non-domestic	750
Water Bowser (K)	25/m ³
Leak Detection (K)	60
Reconnection Fee (Domestic) (K)	50
Reconnection Fee (Others) (K)	170
New Standard Water Connection (Network in Place) (K)	
Domestic	Cost of 12m pipe plus associated fittings
Non-domestic	Cost of 12m pipe plus associated fittings
New Standard Sewer Connection (Network In Place) (K)	
Domestic	Cost of 12m pipe plus associated fittings
Non-domestic	Cost of 12m pipe plus associated fittings
New Non-Standard Water Connection (New Project) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
New Non-Standard Sewer Connection (New Project) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
Water And Sewerage Survey Fee (K)	
Domestic	
Non-domestic	
Discharge Of Effluent From Private Vacuum Tankers (Per M³) (K)	
Domestic	20/m ³
On -Domestic	30/m ³
Meter Testing Fee (K)	
Domestic	60.00
Non-Domestic	70.00
Fixed Meter Charge (K)	
Domestic	10.00
Non-Domestic	20.00
Costs Of Raw Water (K)	
Domestic	3.50
Non-Domestic	4.50

	Current Tariffs
	Jan 2018
OTHER CHARGES (WSS ACT SECTION 31 (3))	
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption
Vandalism	AS PER WSS ACT

8. SOUTHERN WSC APPROVED TARIFF SCHEDULE 2018-2020

				Current Tariffs	Approved Tariffs	
				Jan 2018	2019	2020
Domestic Metered Customers						
1st block	-	6	ZMW/m3	4.64	4.87	5.12
2nd block	6	20	ZMW/m3	6.86	7.20	7.56
3rd block	20	50	ZMW/m3	8.16	8.57	9.00
4th block	50	999,999	ZMW/m3	9.42	9.89	10.38
Commercial Metered Customers						
1st block	-	50	ZMW/m3	9.16	10.08	10.58
2nd block	50	100	ZMW/m3	10.92	12.01	12.61
3rd block	100	150	ZMW/m3	12.67	13.94	14.64
4th block	150	999,999	ZMW/m3	13.92	15.31	16.08
5th block	999,999		ZMW/m3			
Institutional Metered Customers						
1st block	-	50	ZMW/m3	8.08	8.88	9.33
2nd block	50	100	ZMW/m3	10.26	11.29	11.85
3rd block	100	150	ZMW/m3	11.14	12.25	12.86
4th block	150	999,999	ZMW/m3	12.09	13.29	13.96
Kiosk - Metered						
Domestic			ZMW/m3	5.00	5.00	5.00
Domestic Un-Metered Customers						
Small Towns						
Low	ZMW/cust	110	115	123		
Medium	ZMW/cust	137	144	150		
High	ZMW/cust	190	199	209		
Big Towns						
Low	ZMW/cust	128	138	147		
Medium	ZMW/cust	176	184	192		
High	ZMW/cust	239	251	264		
Commercial Un-Metered Customers						
Small	ZMW/cust	851	894	939		
Medium	ZMW/cust					
Large	ZMW/cust	926	973	1,021		
Institutional Un-Metered Customers						
Small	ZMW/cust	675	709	744		
Medium	ZMW/cust					
Large	ZMW/cust	737	774	813		
Public Tap - UnMetered						
Domestic	ZMW/cust	109	323	956		

OTHER MONETARY CHARGES - SWSC

	Current Tariff	Approved Tariffs	
	Jan 2018	2019	2020
SEWERAGE CHARGE			
% of Domestic Water	20%	20%	20%
% of Commercial/Industrial Water	20%	20%	20%
SEWERAGE UNBLOCKING(K)			
	100	100	100
SANITATION SURCHARGE			
% of water	2.5	2.5	2.5
SECURITY DEPOSIT (months)	-	-	-
HIRE OF VACUUM TANKER (K)			
Domestic	450.00 plus K3/km for distance above 30KM		
Commercial	700.00 plus K3/km for distance above 30KM		
Mobilisation Cost	-	-	-
WATER BOWSER (K)			
	25/m3 plus K3/km for distance above 30KM		
LEAK DETECTION (K)	50	50	50
RECONNECTION FEE (DOMESTIC) (K)	50	50	50
RECONNECTION FEE (OTHERS) (K)	200	200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)			
Domestic	Cost of 12m pipe and associated fittings only		
Non-domestic	Cost of 12m pipe and associated fittings only		
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)			
Domestic	Cost of 12m pipe and associated fittings only		
Non-domestic	Cost of 12m pipe and associated fittings only		
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (%)			
Domestic	40% of cost	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)			
Domestic	40% of cost	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)			
Domestic	N/A	N/A	N/A
Non-domestic	N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	K150	K150	K200
Domestic	70.00	70.00	70.00
Non-domestic	140.00	140.00	140.00
METER TESTING FEE			
Domestic	35.00	35.00	35.00
Non-domestic	50.00	50.00	50.00

FIXED METER CHARGE (K)			
Domestic	10.00	10.00	10.00
Non-domestic	20.00	20.00	20.00
METER SEPARATION	At cost of materials Only(excluding Meter)		
COSTS OF RAW WATER (K)			
Domestic	N/A	N/A	N/A
Non-domestic	As per MoU	As per MoU	As per MoU
OTHER CHARGES (WSS ACT SECTION 31 (3))			
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption		
Unauthorised Water Connection/ Reconnection Charge (Non Domestic) (K)	2,500.00 plus assessed consumption		
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption		
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption		
Vandalism	AS PER WSS ACT		

9. LUKANGA WSC APPROVED TARIFFS SCHEDULE 2018

Category						Current Tariffs
						Jan 2018
Domestic Metered Customers						
1st block	from	0	to	6	ZMW/m3	4.03
2nd block	from	6	to	15	ZMW/m3	4.98
3rd block	from	15	to	30	ZMW/m3	5.49
4th block	from	30	to	999999	ZMW/m3	7.11
Commercial Metered Customers						
1st block	from	0	to	30	ZMW/m3	7.55
2nd block	from	30	to	170	ZMW/m3	8.23
3rd block	from	170		999999	ZMW/m3	9.83
Institutional Metered Customers						
1st block	from	0	to	30	ZMW/m3	6.44
2nd block	from	30	to	170	ZMW/m3	6.92
3rd block	from	170		999999	ZMW/m3	7.36
Prepaid Meter Tariff						
Domestic					ZMW/m3	5.87
Commercial					ZMW/m3	8.28
Institutional					ZMW/m3	6.90
Kiosk - Metered					ZMW/m3	5.00
Domestic Un-Metered Customers						
Low					ZMW/cust	113
Medium					ZMW/cust	138
High					ZMW/cust	161
Commercial Un-Metered Customers						
Small					ZMW/cust	307
Medium					ZMW/cust	465
Large					ZMW/cust	800
Institutional Un-Metered Customers						
Small					ZMW/cust	511
Medium					ZMW/cust	724
Large					ZMW/cust	1,022

OTHER MONETARY CHARGES - LGWSC

	Current Tariffs
	Jan 2018
SEWERAGE CHARGE	
% of Domestic Water	25%
% of Commercial/Industrial Water	35%
SANITATION SURCHARGE	
% of water bill	2.5%
UNBLOCKING OF SEWER LINE	
Domestic (K)	100.00
Non Domestic (K)	150.00
SECURITY DEPOSIT	N/A
CHARGES FOR OTHER SERVICES	
HIRE OF VACUUM TANKER (K)	
Domestic	550.00
Non Domestic	750.00
WATER BOWSER (K)	25/m ³
LEAK DETECTION (K)	120.00
RECONNECTION FEE (DOMESTIC) (K)	100.00
RECONNECTION FEE (OTHERS) (K)	260.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe plus associated fittings
Non-domestic	Cost of 12m pipe plus associated fittings
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)	
Domestic	Cost of 12m pipe plus associated fittings
Non-domestic	Cost of 12m pipe plus associated fittings
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT) (K)	
Domestic	40% of cost
Non-domestic	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)	
Domestic	N/A
Non-domestic	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER m³) (K)	
Domestic	K20/m ³
Non Domestic	K25/m ³
METER TESTING FEE (K)	
Domestic	50.00
Non-domestic	75.00

FIXED METER CHARGE (K)	
Domestic	10.00
Non-domestic	20.00
COSTS OF RAW WATER (K)	
Domestic	3.50
Non-domestic	5.00
OTHER CHARGES (WSS ACT SECTION 31 (3))	
SEWERAGE CHARGE FOR CUSTOMERS WITHOUT WATER SUPPLY (25% FOR DOMESTIC AND 35% FOR NON-DOMESTIC)	Number of sewer connections by 25% of fixed water charge per domestic category
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT

10. EASTERN WSC APPROVED TARIFF SCHEDULE 2018 -2020

Details				Current Tariffs	Approved Tariffs	
				Jan 2018	2019	2020
Domestic Metered Customers						
1st block	0	6	K/m ³	5.04	6.04	6.35
2nd block	6	20	K/m ³	7.80	8.97	9.42
3rd block	20	40	K/m ³	10.45	12.02	12.62
4th block	40	-	K/m ³	11.74	13.50	14.17
Commercial Metered Customers						
1st block	0	6	K/m ³	9.04	10.12	10.63
2nd block	6	30	K/m ³	13.70	14.38	15.10
3rd block	30	-	K/m ³	14.68	15.41	16.18
Small Institutional Metered Customers						
1st block	0	6	K/m ³	8.90	9.96	10.45
2nd block	6	30	K/m ³	13.48	15.09	15.85
3rd block	30	-	K/m ³	14.06	15.75	16.54
Big Institutional Metered Customers						
1st block	0	6	K/m ³	9.28	10.58	11.10
2nd block	6	30	K/m ³	14.06	15.75	16.54
3rd block	30	-	K/m ³	14.65	16.41	17.23
Kiosk - Metered						
Domestic			K/m ³	5.00	5.00	5.00

OTHER MONETARY CHARGES - EWSC

	Current Tariffs	Approved Tariffs	
	Jan 2018	2019	2020
SEWERAGE CHARGE			
% of Domestic Water	20%	20%	20%
% of Commercial/Industrial Water	30%	30%	30%
SEWERAGE UNBLOCKING (K)			
	100	100	100
SANITATION SURCHARGE			
% of water	-	-	-
SECURITY DEPOSIT (months)	-	-	-
HIRE OF VACUUM TANKER (K)			
Domestic	572.00 plus K3/km for distances over 30km		
Commercial	572.00 plus K3/km for distances over 30km		
WATER BOWSER (K)	K25/m ³ plus K3/km for distances over 30km		
LEAK DETECTION (K)	50	50	50
RECONNECTION FEE (DOMESTIC) (K)	50	50	50

RECONNECTION FEE (OTHERS) (K)				
Non Domestic		110	110	110
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)				
Domestic		Cost of 12m pipe and associated fittings only		
Non-domestic		Cost of 12m pipe and associated fittings only		
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)				
Domestic		Cost of 12m pipe and associated fittings only		
Non-domestic		Cost of 12m pipe and associated fittings only		
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)				
Domestic		40% of cost	40% of cost	40% of cost
Non-domestic		40% of cost	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)				
Domestic		N/A	N/A	N/A
Non-domestic		N/A	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)				
Domestic		70.00	70.00	70.00
Non-domestic		140.00	140.00	140.00
METER SEPARATION		At cost of materials only (excluding meter)		
METER TESTING FEE				
Domestic		30.00	30.00	30.00
Non-domestic		50.00	50.00	50.00
FIXED METER CHARGE (K)				
Domestic		10.00	10.00	10.00
Non-domestic		20.00	20.00	20.00
COSTS OF RAW WATER (K)				
Domestic		4.93	6.46	8.33
Non-domestic		7.70	10.01	13.01
OTHER CHARGES (WSS ACT SECTION 31 (3))				
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)		1,000.00 plus assessed consumption		
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)		2,500.00 plus assessed consumption		
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)		1,000.00 plus assessed consumption		
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)		2,500.00 plus assessed consumption		
Vandalism		AS PER WSS ACT		

11. CHAMBESHI WSC APPROVED TARIFF SCHEDULE 2018-2019

Category						Current Tariffs	Approved Tariffs
						Jan 2018	2019
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.40	4.93
2nd block	from	6	to	10	ZMW/m ³	5.37	6.02
3rd block	from	10	to	15	ZMW/m ³	6.83	7.65
4th block	from	15	to	999999	ZMW/m ³	9.21	10.31
Commercial Metered Customers							
1st block	from	-	to	10	ZMW/m ³	5.79	6.49
2nd block	from	10	to	999999	ZMW/m ³	6.83	7.72
Institutional Metered Customers							
1st block	from	-	to	10	ZMW/m ³	4.97	5.57
2nd block	from	10	to	999999	ZMW/m ³	6.54	7.39
Kiosk - Metered					ZMW/m ³	5.00	5.00
Domestic Un-Metered Customers							
Low					ZMW/cust	98	107
Medium					ZMW/cust	174	191
High					ZMW/cust	256	282
Commercial Un-Metered Customers							
Small					ZMW/cust	624	705
Medium					ZMW/cust	979	1,106
Large					ZMW/cust	1,958	2,212
Institutional Un-Metered Customers							
Small					ZMW/cust	536	600
Medium					ZMW/cust	839	940
Large					ZMW/cust	1667	1,868

OTHER MONETARY CHARGES - CHWSC

	Current Tariffs	APPROVED
	Jan 2018	2019
SEWERAGE CHARGE		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	40%	40%
SANITATION CHARGE		
% of water bill (for customer categories)	N/A	N/A
UNBLOCKING OF SEWER LINE		
Domestic (K)	100	100
Non Domestic (K)	150	150
SECURITY DEPOSIT	N/A	N/A

CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	520	520
WATER BOWSER (K)	25/m³	25/m3
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	80	80
RECONNECTION FEE (OTHERS) (K)	150	150
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	-	-
Non-domestic	-	-
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER m³) (K)		
Domestic	20	20
Non Domestic	30	30
METER TESTING FEE (K)		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	2.50	2.50
Non-domestic	3.80	3.80
Sewerage Charge on Customers not with Water Supply	Number of sewer connections by 20% of fixed water charge per category	
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
VANDALISM	AS PER WSS ACT	